

**DEPARTMENT OF
PUBLIC SAFETY AND CORRECTIONS
CORRECTIONS SERVICES**



**5 YEAR STRATEGIC PLAN
FY 2026-2027 TO 2030-2031**

Submitted: July 2025

VISION STATEMENT

The Louisiana Department of Public Safety & Corrections creates a safer Louisiana by providing correctional programs committed to the protection of the public; safety of our staff; security of people in prison; services to those victimized by crime; and opportunities for positive behavioral change in those remanded to our custody and/or supervision.

MISSION STATEMENT

We achieve our vision through safe, secure prison operations and community correctional programs; development and implementation of effective criminal justice policies for Louisiana; and the provision of rehabilitative opportunities for imprisoned people that supports their successful transition into the community.

PHILOSOPHY

We respect the need for public safety and operate our programs and services in a way to ensure a better Louisiana. We respect our employees and understand the challenges inherent in their provision of public service. We respect the dignity of our prisoner population and our probation and parole population and work hard to not only comply with federal, state, and other mandates, but also to provide an environment that will enable them to live a productive life upon release as a means to reduce recidivism. Corrections Services strives to maintain an environment where high ethical standards are expected and performance accountability is regarded as a critical element for our success.

GOALS & PRIORITIES

Goals and priorities are built around the Department's commitment to public safety and rehabilitation and serve to guide our performance in carrying out our mission. These include:

I. Staff and Offender Safety

We provide for the safety of staff and offenders by maintaining an organized and disciplined system of operations. All employees are provided training on the principles of the Code of Ethics of the American Correctional Association to demonstrate our commitment to professional and compassionate service. Our employees conduct their duties and responsibilities with a high degree of integrity and a respect for the value and dignity of human life.

II. Provision of Basic Services

We provide services relating to food, clothing and shelter. We are further committed to delivering quality and cost effective health care services that maintain medical and behavioral health services during the offender's incarceration and to prepare him / her for release by providing linkage to care in the community.

III. Opportunity for Change

We promote moral rehabilitation through program participation and provide an environment for offenders that encourages positive behavior change. On behalf of individuals demonstrating motivation for change and a desire to participate in programming, the Department seeks educational, rehabilitative, and productive work opportunities, either within the institution or in the community for individuals under supervision.

IV. Opportunity for Making Amends

Through the opportunities to work and volunteer in prison jobs and educational programs, make restitution, participate in community restorative initiatives, and communicate in victim-initiated victim-offender dialogue, offenders are able to repair and/or learn from the harm caused by their crime. We believe that victims of crime have the right to an active role in shaping how their needs can be met.

V. Reentry

We recognize the role of community participation and support in the successful delivery of our vision and mission. By using evidence-based practices and following criminal justice reform legislation, we will increase compliance with conditions of parole supervision and the ability of the offenders to reintegrate with the end goal of safely reducing recidivism within Louisiana. We are committed to working with the public to reduce barriers and stigma faced by offenders that hinder their successful reintegration upon their return to our communities.

PRINCIPLE CLIENTS AND USERS

Corrections Services serves the citizens of the State of Louisiana by providing programs and services to ensure the safety of the public.

Victims' rights groups, citizens, and communities are served through programs focused on notification, restoration, and opportunities for offenders to make amends.

Those incarcerated in Louisiana for felony offenses receive services through the Administration, Incarceration, and Canteen programs at each state prison facility, and the Local Housing, Transitional Work Programs, and Reentry programs for offenders housed in facilities operated by Louisiana sheriffs. Families of the incarcerated are also served by Corrections Services through the various rehabilitative programs which are offered to incarcerated offenders that promote the family unit and provide instruction on family values.

Offenders under supervision in the community by Probation & Parole receive access to programs and resources through the Administration and Field Services Programs in each Probation & Parole District in Louisiana.

Corrections Services works in partnership with local law enforcement to share relevant information about offenders and to provide identification of offenders through fingerprinting and DNA testing. Probation and Parole Officers serve as peace officers and assist local law enforcement and the U. S. Marshal Service with service and execution of warrants. The Department also assists local law enforcement throughout the state with chase and apprehension of suspects, drug interdiction activities, crowd control and other tactical responses by the Chase and Tactical Teams.

STRATEGIC LINKS

Human Resource Policies Beneficial to Women and Families Link: Corrections Services provides flexible work schedules to accommodate employees with child care or other family issues, where possible; has an Employee Assistance Program which provides information and guidance for employees and/or family members; supports the Family and Medical Leave Act; and provides eligibility for health and other insurances for employees and/or family members.

DUPLICATION OF EFFORT

The Department avoids duplication of effort through various means. Strategic partnerships with other state agencies (Louisiana Workforce Commission, Louisiana Department of Children and Family Services, Louisiana Department of Health, Louisiana State University Health Sciences Center, Department of Education, Louisiana Technical College System, and Louisiana Board of Regents) have been developed to coordinate the efficient and effective provision of services to the offender population.

Staff engages in internal reviews and compiles a monthly performance report which is widely circulated to assist in internal decision making. Senior Staff meet regularly to review reports and, based on the data that is collected, to consider whether individual programs are achieving established goals. This review of performance data assists management in identifying strengths and alerts staff of areas to monitor.

The Department also works to establish best practices and document efficiencies, while working to ensure that what has been learned can become standard operating procedure. In addition, the Department works to clearly define mission and objectives for all programs to ensure unique and complementary activities across the Department.

Performance audits and other external evaluations are carefully reviewed to eliminate potential duplication with other state agencies and within the Department.

POTENTIAL EXTERNAL FACTORS WHICH MAY AFFECT GOAL ACCOMPLISHMENTS

The potential external factors that may affect goal accomplishments are stabilization of the growth in incarceration, the labor market, changes in legislative mandates, limited funding, the judicial system, and sentencing difficulties.

The relationship between education, poverty, and crime is a critical factor that may also affect goal accomplishments. Statistics show that the level of education is directly linked to the extent of poverty in America. Louisiana ranks 48th in the country for high school graduation rates. Individuals living in poverty face an increased risk of adverse outcomes, such as poor health and criminal activity. Louisiana ranks 2nd nationally for families living below the poverty line.

THE BASIC NUMBERS

Incarceration rate is based on the number of state or federal prisoners per 100,000 resident population. For more than 20 years, Louisiana's incarceration rate has been the highest in the nation. As a result of the historic criminal justice reforms of 2017 and the reinvestment into criminal justice, Louisiana's prison population has declined from a peak of nearly 41,000 offenders in 2012 to just over 28,000 as of the end of FY 2023/2024. Similarly, the number of citizens on supervision by the Division of Probation and Parole has decreased from a high of nearly 73,000 individuals to just over 45,000 as of the end of FY 2023/2024. In 2018, Louisiana fell to 2nd place in incarceration rates nationally when Oklahoma's rate exceeded Louisiana's.

Projections from the PEW Center on the States in 2017 indicated Louisiana's incarceration rate would continue to rise without strategic action. With PEW's technical and research support, the work of the Louisiana Justice Reinvestment Task Force, and the support of Louisiana's Legislature for bi-partisan reform, Governor Edwards signed into law a package of 10 reform bills aimed at addressing the drivers of Louisiana's incarceration rate. PEW projected a small decline and stabilization of our population based on the historic reforms. We exceeded those projections and produced a first year savings of \$12M. The reform package provided for a reinvestment of 70% of the annual savings each year back into criminal justice efforts.

As we look to the next five years, we are eager to implement evidence based approaches using the reinvestment funding that will continue to reduce our prison population, while making sure that Louisiana strategically:

1. Focuses prison beds on the most serious offenders;
2. Strengthens Community Supervision;
3. Clears away barriers to successful reentry; and,
4. Reinvests savings into recidivism reduction and crime victim support.

THE CHALLENGE

Decision-makers usually examine incarceration rates in terms of fiscal impact. The incarceration rate in Louisiana has historically been the highest in the nation. While we have made significant progress in recent years to address the causes of this ranking and are beginning to see positive outcomes, we continue to rank second nationally in the number of individuals incarcerated per 100,000 citizens. This continues to demand attention.

Incarceration is costly to the state, to our local communities, and to our state's citizens. When an offender isn't returned better than we received him upon conviction of a felony, then the cost of recidivism must consider the cost of prosecution, re-incarceration, and loss of all social and economic benefits that come with having a productive citizen. Additional losses include the erosion of families, public safety and secure communities.

The model of focusing on incarceration and releasing the offender with little emphasis on rehabilitation and reentry has proven insufficient. A new model that addresses the needs of offenders, while at the same time addresses the needs of the community is critical and our work with criminal justice reform and justice reinvestment is proving to work. While there is more about this work within this report, the annual report on our justice reinvestment efforts can also be found at www.doc.la.gov.

Reentry poses two fundamentally interrelated challenges: 1) providing for the public's safety and welfare, and 2) ensuring that the returning offender properly integrates back into the community as a productive citizen. The need to guide these two competing interests requires collaborative "buy in" from numerous agency partners as well as citizens within the community.

Community support is vital to reentry efforts. The use of initiatives that address both the community and victim's issues is the key to effective and long term success of reentry efforts. The use of restorative justice processes aids in the long-term healing that is necessary for the community, the offender, and just as importantly, the victim. Without community-wide acceptance of reentry efforts, returning offenders' odds of success in the community are decreased, which increases the likelihood that they will recidivate.

Equally vital to our success in Louisiana is ensuring that reentry efforts are duplicated for state offenders housed in local level facilities, where over half of the state's offender population is housed. As such, a component of our reentry success will also include evaluation of the services provided to this unique population.

PROGRAM EVALUATIONS

The Office of Adult Services routinely coordinates and conducts monitoring visits of state prisons; local facilities through Basic Jail Guidelines compliance audits; and transitional work programs through Standard Operation Procedures compliance audits. These visits are designed to monitor performance and adherence to standards and policies. In addition, the Office of Adult Probation and Parole conducts site visits of its district offices throughout the state to monitor performance and adherence to standards by district offices. The Office of Management and Finance performs site audits of human resources, information technologies, fiscal and budget areas of operations to verify compliance with Department and state policies and regulations. The Division of Internal Audit develops a multi-year audit plan to examine and evaluate internal controls of the Department's operational activities and ensure compliance with regulatory policies and procedures.

In addition to our internal audit procedures for operations, our agency is accredited by the American Correctional Association and maintains compliance with national standards set forth by the Commission on Accreditation.

The emphasis on reporting has shifted beyond collecting and reviewing information to collecting information that will also enable decision makers to measure the relative success of Agency programs, policies, and practices. In this way, management will be apprised of developing problems and can determine solutions and implement changes to alleviate them.

CORRECTIONS – ADMINISTRATION

PROGRAM A: OFFICE OF THE SECRETARY

Program Authorization: R.S. 15:574.2-574.21; R.S. 15:821-840.2; R.S. 15:1111; R.S. 46:1844 (A)(3); R.S. 36:401-409

MISSION

The mission of the Office of the Secretary within Corrections Services is to oversee development and implementation of departmental policy and to give direction and lend support in the administration, control, and operation of departmental programs and other activities related to offenders placed in State custody or on supervision by the courts. To afford this direction and support, the Office provides department-wide administration, policy development, financial management and leadership, sets the standard for ongoing audit programs, and maintains a corporate culture for management excellence.

GOALS

I. Continue to lead the nation in correctional services by maintaining rigorous operational standards

Objective I.1

Ensure that 100% of Department institutions and functions achieve accreditation with the American Correctional Association (ACA) through 2031.

Strategy I.1.1

Conduct on going formal internal review of programs/operations as a catalyst for positive change.

Strategy I.1.2

Monitor monthly performance reports.

Performance Indicators

- *Percentage of Department institutions and functions with ACA accreditation*

II. Assist victims, support community needs, and offer offenders an opportunity to make amends

Objective II.1

Increase communications with crime victims and the number of offenders participating in accountability exercises or dialogue on an annual basis by 1% by 2031.

Strategy II.1.1

Continue to publicize Crime Victims Services Bureau services to offer victims easy access to information about matters of direct concern to them.

Strategy II.1.2

Cultivate cooperative involvement with outside agencies and victims groups.

Strategy II.1.3

Provide periodic training opportunities for staff utilizing the Restorative Justice Education package.

Strategy II.1.4

Develop programming to create offender awareness of debts owed their victims and the community.

Strategy II.1.5

Develop a Crime Victim's Resource Center at DPS&C Headquarters to provide services to crime victims impacted by the crimes committed by individuals remanded to DPS&C custody.

Performance Indicators

- *Number of crime victim notification requests (first contacts only)*
- *Number of victims notified of release from custody (full term, death, other)*

III. Sustain reentry efforts to ensure the focus on reentry in Louisiana is maintained on an annual basis

Objective III.1

Increase reentry and pre-release preparation for offenders housed in state prison facilities on an annual basis.

Strategy III.1.1

Develop human resources that will aid in reentry operations.

Strategy III.1.2

Develop revenue sources that can be used to fund various activities in the reentry process through the acquisition of grant-based monies obtained from foundations, state, and federal sources.

Performance Indicators

- *Number enrolled in pre-release programming*

Objective III.2

Increase the number of local level reentry and day reporting centers and increase the number of local level Certified Treatment and Rehabilitative Programs and on an annual basis.

Strategy III.2.1

Increase community outreach efforts to educate the public on the effectiveness of reentry and its impact on recidivism.

Performance Indicators

- *Number of local reentry centers*
- *Number of local day reporting centers*
- *Number of Certified Treatment and Rehabilitative Programs*
- *Number of pre-release (100 hours) programs*
- *Average monthly enrollment in pre-release programming*

PROGRAM B: OFFICE OF MANAGEMENT AND FINANCE

Program Authorization: R.S. 15:574.2-574.21; R.S. 15:821-840.2; R.S. 15:1111; R.S. 36:406; R.S. 46:1844

MISSION

The mission of the Office of Management and Finance (which is under the authority of the Undersecretary) is to provide the leadership, direction, and support to efficiently manage and account for the Department's resources. Administrative Services is responsible for fiscal services, budget services, information services, food services, maintenance and construction, performance audit, training, procurement and contractual review, and human resource programs of the Department.

GOAL

- I. Ensure and provide management support to all units in activities involving fiscal and administrative matters.**

Objective I.1

Reduce by 1% the percentage of budget units having repeat audit findings from the Legislative Auditor by 2031.

Strategy I.1.1

Competently manage areas of responsibility encompassing fiscal services, budget services, procurement, contract, payroll, personnel, grants, data process managing, maintenance, and construction.

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Strategy I.1.2

Continue to focus on safety issues resulting in reduced accident rates and significant savings in insurance premiums.

Performance Indicators

- *Percentage of budget units having repeat audit findings from the Legislative Auditor*

Objective I.2

Receive the maximum possible credit (5%) from the Office of Risk Management on annual premiums.

Strategy I.2.1

Monitor and audit capacity and accreditation elements in an effort to maintain entities that are identified as being stable, safe, and constitutional. This will lead to reduced accident rates and significant savings in insurance premiums.

Performance Indicators

- *Percentage of annual premium credited from Office of Risk Management*

PROGRAM C: ADULT SERVICES

Program Authorization: R.S. 15:574.2-574.21; R.S. 15:821-840; R.S. 15:1111; R.S. 36:407-408

MISSION

The mission of the Adult Services program is to provide oversight and support of the operational programs of the adult institutions and local facilities housing state offenders. The Chief of Operations leads and directs the Department's audit team, which conducts operational audits of all adult institutions and local facilities and assists all units with matters relative to the maintenance of ACA accreditation. Staff in this office also supports the Administrative Remedy Procedure (offender grievance and disciplinary appeals).

GOALS

I. The Adult Services program will maximize capacity utilization.

Objective I.1

Maintain the adult offender institution population in state prisons at a minimum of 99% of design capacity through 2031.

Strategy I.1.1

Provide operational services efficiently and effectively.

Performance Indicators

- *Total bed capacity, all adult institutions, at end of fiscal year*
- *Offender population as a percentage of maximum design capacity*
- *Average cost per day per offender bed*
- *Average cost per day per offender bed, all state correctional facilities, excluding canteen*
- *Average cost per day per offender bed, system-wide, excluding canteen (all state correctional facilities and LHSAO)*

- II. The Office of Reentry Services Program will provide basic/broad-based educational/ post-secondary education programs to adult offenders who are motivated to take advantage of these services and have demonstrated behavior that would enable them to function within an educational setting.**

Objective II.1

Increase the number of offenders receiving HSEs and/or post-secondary/IBC certificates/diplomas by 5% by 2031.

Strategy II.1.1

Continue to modify and enhance a program to track all educational program participation.

Strategy II.1.2

Allow offenders to participate in basic literacy and other educational programs, such as Adult Basic Education, HSE, and post-secondary education training.

Strategy II.1.3

Continue to assess all offenders for educational functioning upon intake and periodically throughout the incarceration period.

Performance Indicators

- *System-wide number receiving HSE*
- *System-wide number receiving post-secondary/IBC certificates/diplomas.*
- *Percentage of the eligible population participating in educational activities*
- *Percentage of the eligible population on a waiting list for educational activities*
- *Percentage of the eligible population enrolled in post-secondary/IBC activities*

- *Percentage of offenders released who earned HSE, post-secondary/IBC certificate/diploma, or high school diploma while incarcerated*
- *Average monthly enrollment in adult basic education programs*
- *System-wide average monthly enrollment in post-secondary/IBC program*
- *System-wide average monthly enrollment in literacy programs*

III. The Office of Reentry Services will prepare offenders for release through implementation of innovative programs and initiatives.

Objective III.1

Reduce recidivism by 5% by 2031.

Strategy III.1.1

Increase participation in Reentry programs in both state and local facilities which are designed to increase the ability and willingness of offenders to live lawfully in the community by preparing them for release from their point of entry, and developing individualized and evolving reentry plans to hold them accountable after they enter the community.

Strategy III.1.2

Teach offenders transferable skills to provide offenders with the opportunity for gainful employment upon release.

Strategy III.1.3

Provide an intensive two- to three-year period of planning and preparation culminating in an individual reentry accountability plan.

Strategy III.1.4

Support offenders' transition into the community by monitoring behavior and developing referral sources.

Performance Indicators

- *Recidivism rate for adult offenders system-wide*
- *Recidivism rate for adult offenders housed in state correctional facilities*
- *Recidivism rate for adult offenders housed in local facilities*
- *Of total releases, percentage of total offender population enrolled in pre-release program*
- *Of total releases, percentage of offenders who require community resources for mental health counseling/substance abuse treatment*

Objective III.2

Reduce recidivism for educational participants by 5% by 2031.

Strategy III.2.1

Increase participation in educational programs that give offenders a graduated transition into the community.

Performance Indicators

- *Recidivism rate of offenders participating in educational programs*
- *Number of offenders released annually*
- *Number of offenders returned annually*

Objective III.3

Reduce recidivism rate for sex offenders by 2% by 2031.

Strategy III.3.1

Develop and implement a Victim Awareness Program for sex offenders incorporated into Reentry programming.

Strategy III.3.2

Ensure that all sex offenders are reviewed by the Sex Offender Assessment Panel at least six months prior to release.

Performance Indicators

- *Recidivism rate for sex offenders*
- *Number of sex offenders released who were reviewed by the Sex Offender Assessment Panel prior to release*
- *Number of offenders reviewed by the Sex Offender Assessment Panel who were recommended to sentencing court for consideration of designation as sexual violent predator and/or child sexual predator*

IV. Maximize public safety through appropriate and effective correctional, custodial, and supervisory programs

Objective IV.1

Reduce and maintain the number of escapes from state prisons to zero by 2031, and apprehend all escapees at large.

Strategy IV.1.1

Follow Department regulations and ACA standards.

Strategy IV.1.2

Provide training for correctional officers annually (40 hours) on policies, procedures, and best practices.

Strategy IV.1.3

Provide additional specialized training for staff members annually (supplemental 40 hours).

Strategy IV.1.4

Implement necessary controls and provide adequate facilities and security personnel.

Strategy IV.1.5

Increase the required training hours of the Correctional Officer Training Academy curriculum by 2031.

Performance Indicators

- *Number of escapes*
- *Number of apprehensions*

V. **To provide access to routine and emergency health care that reflects community care standards and operates in an efficient manner.**

Objective V.1

To provide all non-primary health care service needs of the offenders including but not limited to emergency, inpatient, diagnostic, procedures, and specialist visits using evidenced based clinical guidelines.

Strategy V.1.1

Develop a matrix of services to be provided which will reflect on-site, telemedicine, and off-site services.

Performance Indicators

- *Number of on-site specialist visits completed*
- *Number of off-site specialist visits completed*
- *Number of diagnostic tests completed on-site*
- *Number of diagnostic tests completed off-site*

Objective V.2

To improve chronic care management to reduce long-term complications.

Strategy V.2.1

Develop health care programs tailored to the specialized health care needs of high risk and other special needs populations (i.e., geriatric care, diabetes, high blood pressure, heart disease, asthma, HIV, hepatitis, high cholesterol, etc.).

Strategy V.2.2

Identify offenders with chronic medical conditions eligible for established chronic health care programs through a focused evaluation during the intake process or during subsequent health evaluations.

Strategy V.2.3

Implement 5 year Hepatitis C screening and treatment plan in partnership with Louisiana Department of Health in order to significantly reduce total number of those infected in the state prison population.

Strategy V.2.4

Develop a long term plan to address needs of increasing elderly, disabled and chronically ill population which includes expanded special housing, increased medical release evaluations as well as ongoing re-evaluation of these populations.

Performance Indicators

- *Number of deaths from suicide (system-wide)*
- *Number of deaths from violence (system-wide)*
- *Number of deaths from illness (system-wide)*
- *Number of positive responses to tuberculosis test (system-wide)*
- *Average number of HIV positive offenders (system-wide)*
- *Average number of offenders diagnosed with AIDS (system-wide)*
- *Average number of offenders diagnosed with Hepatitis C (system-wide)*
- *Number of offenders cured from Hepatitis C*

Objective V.3

To provide efficient, onsite healthcare and to make only appropriate referrals for off-site care.

Strategy V.3.1

Develop and implement an Electronic Health Records System (EHR) in all DOC facilities which will allow DOC to monitor and improve the health and safety of the offender population. This system will allow for improved access to patient data; streamlined coordination of care, facilitate information sharing when offenders are released, thereby decreasing the likelihood of re-incarceration through greater access to appropriate and coordinated primary, behavioral health, and substance use care.

Strategy V.3.2

Establish a health care trip return review process to ensure that recommendations are appropriate and follow-up, if recommended, is provided.

Strategy V.3.3

Use a priority system during health care provider's evaluation of routine sick call.

Performance Indicators

- *Percent of emergency off-site admissions for emergency off-site medical trips*
- *Number of offender visits to non-DOC health care providers'/specialty clinics per 1,000 offenders (excluding telemedicine)*
- *Number of telemedicine contacts*
- *Number of offenders over age 60 (system-wide)*
- *Average age of offenders (system-wide)*

Objective V.4

To develop an efficient discharge planning process to ensure continuity of care upon release with a focus on successful reentry into the community.

Strategy V.4.1

To identify offenders with medical and mental health conditions six months prior to their earliest release date.

Strategy V.4.2

Conduct an individualized discharge care plan which will include assessment for any healthcare related benefit (Medicaid/Medicare, HIV drug assistance plan) and linking the releasing offender to community resources.

Strategy V.4.3

Identify and enroll all offenders eligible for Medicaid prior to release in order to ensure continuity of care post release.

Performance Indicators

- *Percentage of releasing offenders on psychotropic medications who have been scheduled for follow-up appointments in the community*

VI. To develop and implement a comprehensive mental health program to screen, diagnose and treat mental illness, developmental disabilities, and substance use.

Objective VI.1

Identify offenders who require mental health treatment through a comprehensive evaluation process to include assessment of psychological symptoms and treatment history, psychological and personality functioning, cognitive functioning, academic achievement, and substance use risk; to

develop an individualized treatment plan based on a multi-disciplinary approach to rehabilitation.

Strategy VI.1.1

Use evidence based, goal oriented assessment and treatment curriculums.

Strategy VI.1.2

To provide mental health services to the mentally ill population and to those identified with developmental disabilities based on needs assessment; to utilize an evidence-based treatment curriculum tailored specifically to the needs of the offender; to provide stabilization of the mentally ill and prevention of psychiatric deterioration.

Strategy VI.1.3

To increase the bed capacity for the treatment of the chronically mentally ill at Elayn Hunt Correctional Center prior to the end of 2031.

Strategy VI.1.4

To provide substance abuse programs and treatment available to offenders identified with substance abuse or dependency; to utilize an evidence-based treatment curriculum tailored specifically to the needs of the offender.

Strategy VI.1.5

Create a State-wide Substance Use Treatment Coordinator position at DOC HQ to ensure the standardization of substance use programming in all state facilities as well as the feasible expansion of the existing Steve Hoyle Intensive Substance Abuse Program (SHISAP) model into the southeastern region of the state. SHISAP is a comprehensive treatment program (3-9 months) that provides tailored treatment services to approximately 1000 offenders per year.

Strategy VI.6

To provide medication assisted treatment to those offenders with an opiate use disorder. This program includes systematic screenings, the planning and coordination of behavioral health treatment and cognitive behavioral interventions, probation and parole supervision / coordination, pre and post release peer support and recovery services, housing and support services in the community through coordination with DOC and the Office of Behavioral Health.

Strategy VI.1.7

To develop an efficient discharge planning process to ensure continuity of care upon release with a focus on successful reentry into the community.

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Performance Indicators

- *Percentage of population identified with a substance use or dependency diagnosis enrolled in substance abuse treatment*
- *Percentage of population identified with an opiate use disorder*
- *Number of offenders receiving Medication Assisted Treatment prior to release.*

PROGRAM D: ADULT PROBATION AND PAROLE

Program Authorization: Article XIV of 1974 Louisiana Constitution; R.S. 15:572-574.1; R.S. 36:409; R.S. 15:1111

MISSION

To serve the citizens of Louisiana through informed decision-making, thereby promoting public safety, addressing the needs of crime victims, and to facilitate successful reentry for offenders who have appropriately prepared for community supervision.

GOALS

- I. The Pardon Board will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety.**

Objective I.1

Decrease the number of applications backlogged by 5% by 2031.

Strategy: I.1.1

Staff prepares documentation for Pardon Board of review.

Performance Indicators

- *Number of applications received*
- *Number of case hearings*
- *Number of cases recommended to the Governor*
- *Number of cases approved by the Governor*

- II. The Pardon Board will continue to provide for reintegration of offenders into society in a manner consistent with public safety.**

Objective II.1

Decrease the recidivism for offenders granted parole by 5% by 2031.

Strategy II.1.1

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Continue to seek out training on evidence-based decision making for Board members and staff.

Strategy II.1.2

Increase collaborative efforts with criminal justice involved stakeholders to provide pre and post release reentry services as conditions of parole.

Performance Indicators

- *Number of parole hearings conducted*
- *Number of parole revocation hearings conducted*
- *Number of total paroles granted*
- *Number of medical paroles granted*

PROGRAM F: AUXILIARY

Program Authorization: R.S. 15:821-840.2; R.S. 36:401-409

PROGRAM DESCRIPTION

The Offender Canteen Fund is administered as a service to offenders. The fund is used to account for purchases by offenders of consumer items from the institution's canteen. The institution supplies basic food and hygiene products to offenders. However, the Offender Canteen Fund provides a mechanism for offenders to obtain items in greater quantity or variety than supplied by the institution. This account is funded entirely with fees and self-generated revenues derived from canteen sales.

CORRECTIONS CORRECTIONAL FACILITIES¹

Louisiana State Penitentiary
Raymond Laborde Correctional Center (Diagnostic Center)
Louisiana Correctional Institute for Women (Diagnostic Center)
Allen Correctional Center
Dixon Correctional Institute
Elayn Hunt Correctional Center (Diagnostic Center)
David Wade Correctional Center
B.B. "Sixty" Rayburn Correctional Center

MISSION

The mission of Correctional Facilities is to incarcerate in a humane, professionally sound manner offenders sentenced to prison and to provide safe prison operations. This includes quality hiring and in-service training of correctional officers; protecting the public from escape risks; protecting prison staff, contractors, and offenders from any exposure to violence; and ensuring the provision of medical and mental health care; to the extent possible within budgetary resources. It also includes reentry programs which provide pre-release education and transition services for offenders who have been committed to a state facility.

PROGRAM A: ADMINISTRATION

Program Authorization: R.S. 15:821-840.2; R.S. 36:401-409

MISSION

The mission of the Administration Program is to provide the leadership, direction, and support in the day-to-day management of the unit, including maintenance of accreditation by the American Correctional Association, and preparing for the implementation of the Performance Based Standards, Expected Practices for Adult Correctional Institutions, 5th Edition Manual. One of the major revisions of the updated ACA manual serves to reform all aspects of restrictive housing practice from initial placement through final release. These standards for expected practices signify an advancement of the current requirements to achieve and adhere to more rigorous, progressive guidelines for restrictive housing. Essentially, they serve to reduce to the greatest extent possible housing offenders in restrictive housing or releasing them into the community from restrictive housing.

¹ Auxiliary services are offered at all of the listed institutions.

GOAL

- I. **The Administration Program will continue to effectively manage available resources to ensure maximum and efficient utilization and avoidance of budget deficits in accomplishing the Unit's goals and objectives.**

Objective I.1

Reduce staff turnover of correctional security officers by 5% by 2031.

Strategy I.1.1

Improve the ability to recruit, hire, and retain high-quality professional managers and staff.

Performance Indicators

- *Percentage turnover of Corrections Security Officers*

PROGRAM B: INCARCERATION

Program Authorization: R.S. 15:821-840.2; R.S. 36:401-409

MISSION

It is the mission of the Incarceration Program (activities include incarceration, healthcare, rehabilitative and diagnostic services) to provide for the custody, control, and care of adjudicated offenders through enforcement of the laws and implementation of programs designed to ensure the safety of the public, staff, and offenders, while providing rehabilitative opportunities that supports the successful transition into the community.

GOALS

- I. **The Incarceration Program will continue to provide for the safety of the correctional staff and offenders by maintaining an organized and disciplined system of operations that promotes stability in the institution.**

Objective I.1

Minimize security breaches through 2031.

Strategy I.1.1

Conduct scenarios to determine effectiveness of existing security procedures, staff implementation of those procedures, and utilize the results as a training aid.

Strategy I.1.2

Intensify training for staff and expand training opportunities.

Strategy I.1.3

Reduce reliance on the use of restrictive housing through management of high risk offenders by offering programs designed to encourage improved behavior.

Strategy I.1.4

Improve staffing levels.

Strategy I.1.5

Continue to maintain and work to improve effective security procedures in all prisons.

Performance Indicators

- *Number of offenders per Corrections Security Officer*
- *Average daily offender population*
- *Number of assaults - offender on offender*
- *Number of assaults - offender on staff*
- *Number of major disturbances*
- *Number of minor disturbances*
- *Number of sex offenses*

II. To further rehabilitative efforts by providing an environment that enables behavioral changes by making gender-specific rehabilitation opportunities available to offenders, which will increase their odds of being successfully reintegrated into society.

(See Corrections Administration/Adult Services Program for statewide indicators.)

Objective II.1

To provide offenders with adequate adult and post-secondary education and training to enable competition in the job market for gainful employment.

Strategy II.1.1

Provide a full range of work programs to allow opportunities for offenders to gain transferrable job skills, soft skills, on the job training, economic self-sufficiency, reduce idleness and lower costs.

Performance Indicators

- *Number of offenders completing post-secondary Certified Treatment and Rehabilitative Programs*

- III. Through the provision of quality health services, assure that the health of all offenders is adequately evaluated and that proper and effective treatment is provided as needed in order to maintain offender health.**

Objective III.1

Ensure that offenders and staff live and work in a controlled environment which maintains infection control standards to monitor evaluate, treat, and contain the spread of communicable and contagious diseases; ensure offender education regarding disease management in order to reduce by 1% the percentage of offenders with communicable or chronic diseases by unit by 2031.

Strategy III.1.1

Maximize communication between security and the healthcare departments so that information about offender activities can be used as data in deciding duty status and other health-related issues.

Strategy III.1.2

Educate about at-risk behaviors for sexual and blood-borne illness, educate about health benefits of moderate exercise, educate about smoking cessation, and screen weekly for treatable diseases.

Strategy III.1.3

Ensure there are written policies and plans of action to address the management of infections, communicable and contagious diseases, including guidelines to contain and/or eliminate the spread of bacterial and viral infections.

Strategy III.1.4

Engage multi-disciplinary teams to review and monitor communicable/contagious diseases and infection control activities.

Performance Indicators

- *Percentage of offender population diagnosed with a chronic disease by unit*
- *Percentage of offender population diagnosed with a communicable disease by unit*

- IV. Through the diagnostic process, effectively classify, reclassify, and place offenders in the facility best suited to the offender's and society's needs.**

Objective IV.1

Maintain average occupancy levels through 2031.

Strategy IV.1.1

Effectively process newly-committed offenders and place them in the most appropriate facility.

Strategy IV.1.2

Screen offenders via a medical and mental health evaluation and refer those needing a complete medical examination, physiological evaluation, or an in-depth mental health screening to an appropriate reception center.

Strategy IV.1.3

Complete Department approved validated risk/needs assessment and diagnostic tools may also be completed in conjunction with TCUD.

Performance Indicators

- *Number of persons processed through any DPS&C reception centers annually*
- *Average occupancy of Reception Center*

PROBATION & PAROLE

MISSION

The mission of the Division of Probation and Parole is to enhance public safety and reduce offender recidivism by providing community supervision to adult criminal offenders by implementing evidence-based practices and programs through a comprehensive individualized supervision plan that assists and motivates offenders to become law-abiding citizens and productive members of their community. The Division also conducts various comprehensive investigations to support the work of the judicial system, the Louisiana Board of Pardons and Committee on Parole, and the Governor.

PROGRAM A: ADMINISTRATION AND SUPPORT

Program Authorization: R.S. 15:574.2-15:574.20; R.S. 36:401-409

MISSION

It is the mission of the Administration and Support Program to provide management direction, guidance, and coordination, as well as to provide the administrative support services necessary for all operational needs. To carry out this mission, the Administration and Support Program provides quality administration, policy review and development, financial management, staff training, and leadership. Policies and procedures are reviewed periodically in order to standardize processes and increase efficiency and effectiveness. This requires the development of the necessary documents and procedures to guide the process by the Administration and Support Program.

GOAL

- I. **The Administration and Support Program will continue to provide for administration and leadership on a state-wide level for services rendered to adult jurisdictional courts, the Board of Pardons and Committee on Parole, and the Interstate Compact states.**

Objective I.1

Maintain an appropriate cost per day per offender supervised while maintaining 100% American Correctional Association (ACA) accreditation through 2031.

Strategy I.1.1

Continue to monitor workload, policies, and procedures.

Strategy I.1.2

Continue to develop re-entry programs and resources that both reduce the cost of incarcerating technical probation and parole violators and provides safe alternatives to those eligible to participate in programs that address rehabilitation needs of offenders (i.e. intensive substance abuse treatment, moral recognition therapy, anger management, and/or other suitable programs).

Strategy I.1.3

Provide intense training for staff and ensure training opportunities that prepare staff for the most effective implementation of their duties.

Performance Indicators

- *Percentage of ACA accreditation maintained*
- *Average cost per day per offender supervised*

PROGRAM B: FIELD SERVICES

Program Authorization: R.S. 15:574.2-15:574.20; R.S. 36:401-409

MISSION

The mission of the Field Services Program is to provide community supervision to adult offenders who are placed on probation by the court or released from incarceration on parole. The Division's goals are to enhance public safety and reduce recidivism by developing individualized supervision plans utilizing evidence-based practices, such as, the use of validated offender assessment instrument(s), the effective use of evidence-based community resources, such as, substance abuse and mental health treatment, the use of motivational interviewing, frontloading resources on medium to high risk offenders, the use of day reporting and transition centers, and the consistent, timely and proportionate provision of rewards and sanctions for offender behavior. The Division's overall goal is to enhance long term public safety by providing offenders under our supervision with the opportunity, motivation, and programs to effect positive behavior change to become productive members of their community.

The Division also conducts a range of comprehensive investigations including the pre-sentence investigation for the court, pre-parole investigations and clemency investigations for the Board of Pardons and Committee on Parole, and collects numerous criminal justice funds, fines, supervision fees, and victim's restitution.

GOAL

- I. The Field Services Program will continue to provide efficient and effective control, supervision, and reintegration of offenders into society, while at the same time striving to comply with statutory workload limits, utilizing evidence based practices in the supervision model. In addition, the program will continue to evaluate and develop available resources that will provide programming to offenders to meet their criminogenic needs. This program will include locating further resources to address gender specific needs that support reentry outcomes, diversion programs, and employment opportunities.

Objective I.1

Reduce the average caseload per agent by a minimum of 5% by 2031.

Strategy I.1.1

Continue to utilize earned compliance credits to allow eligible compliant offenders an opportunity to reduce their period of supervision. Continue to identify cases for early termination, suspension of supervision/administrative cases.

Strategy I.1.2

Continue to utilize a validated risk/needs assessment tool for appropriate supervision.

Strategy I.1.3

Hold offenders accountable to meet the conditions of supervision through the awarding and forfeiting of earned compliance credits while on supervision.

Performance Indicators

- *Average caseload per agent (number of offenders)*
- *Average number of offenders under supervision*
- *Average number of offenders under electronic surveillance*
- *Total number of Probation and Parole cases closed*
- *Percentage of cases closed that are completions*
- *Percentage of cases closed that are closed due to revocation*
- *Percentage of revocations that are due to technical violations*
- *Percentage of revocations that are due to new felony conviction*

Objective I.2

Reduce the number of offenders returning to prison based on technical violations committed while on community supervision by a minimum of 5% by 2031.

Strategy 1.2.1

Through the work of the Reentry Committee, ensure commitment to reentry strategies.

Strategy 1.2.2

Continue to monitor the use of the performance grid by all field agents.

Strategy 1.2.3

Continue the work of the Supervision Committee to ensure adherence to established contact standards.

Strategy 1.2.4

Continue to improve existing and develop new alternatives to incarceration, including resources for substance abuse counseling/therapy and diversion programs.

Strategy 1.2.5

Increase the number of Day Reporting Centers and increase the number of participants as an alternative to incarceration.

Strategy 1.2.6

Use available alternatives to incarceration when appropriate.

Performance Indicators

- *Total number of revocations*
- *Number of offenders who completed Day Reporting Center programs as an alternative to incarceration*
- *Number of offenders who completed a diversion or community alternative program as an alternative to long-term incarceration*
- *Recidivism rate for offenders who complete probation and parole supervision*

LOCAL HOUSING OF STATE ADULT OFFENDERS

MISSION

The mission of the Local Housing of State Adult Offenders Program is to provide a safe and secure environment for adult male and female offenders who have been committed to State custody. Due to space limitations in state correctional institutions, Corrections Services continues its partnership with the Louisiana Sheriffs' Association and other local governing authorities by utilizing parish and local prisons for housing offenders and works with these partners to establish opportunities for reentry programs and services for state offenders releasing from these facilities.

PROGRAM A: LOCAL HOUSING OF STATE ADULT OFFENDERS

Program Authorization: R.S. 15:824; R.S. 33.1432; R.S. 574.2-574.21; R.S. 15:1111

GOAL

- I. **The goal of the Local Housing of State Adult Offenders Program is to continue the Community Corrections Partnership, which utilizes parish and local prisons for housing offenders who have been committed to the State's custody.**

Objective I.1

Utilize local facilities as an effective alternative to State correctional facilities while reducing recidivism rate by 5% by 2031.

Strategy I.1.1

Ensure compliance with basic jail guidelines.

Strategy I.1.2

Continue to coordinate with external stakeholders to include Sheriffs, Judicial Districts, and Clerks of Court to develop systems and processes to ensure sentence computations are completed accurately, timely, and in an efficient manner.

Strategy I.1.3

Increase the use of reception center functions to ensure appropriate housing assignments.

Performance Indicators

- *Average number of adult offenders housed per day in local facilities (excluding transitional work program).*
- *Percentage of State adult offender population housed in local facilities (including transitional work program).*
- *Recidivism rate for offenders housed in local facilities.*

PROGRAM B: TRANSITIONAL WORK PROGRAM

Program Authorization: R.S. 15:824; R.S. 33.1432; R.S. 574.2-574.21; R.S. 15:1111

GOAL

- I. **The goal of the Transitional Work Program is to continue to provide housing of offenders who are qualified and appropriate for these programs and to provide participants a step-down transition prior to release from incarceration.**

Objective I.1

Increase the percentage of Transitional Work Program participants.

Strategy I.1.1

Refine and further develop selection process.

Strategy I.1.2

Utilize transitional work programs to provide on the job training and to develop an offender's work history resume'.

Performance Indicators

- *Average cost per day per offender for contract transitional work programs*
- *Average cost per day per offender for non-contract transitional work programs*
- *Average number of offenders in transitional work programs per day*
- *Recidivism rate of offenders who participated in transitional work programs*

PROGRAM C: REENTRY SERVICES

Program Authorization: R.S. 15:824; R.S. 15:827, 827.1, R.S. 33:1432; R.S. 574.2-574.21; R.S. 15:1111

GOAL

- I. **The goal of the Local Reentry Services Program is to improve the recidivism rate of offenders housed in parish and local facilities by 5% by 2031.**

Objective I.1

Provide pre-release education and transition services for offenders who have been committed to state custody and are housed in parish and local facilities.

Strategy I.1.1

Further develop the relationship with Louisiana sheriffs to emphasize reentry initiatives.

Strategy I.1.2

Initiate reentry and transition centers in strategic regions of the state to develop or revise individualized case plans based on evidence based practices and validated assessments and offer 100 hours of pre-release education, career and technical skills training, other post-secondary education and transitional/discharge assistance to offenders.

Strategy I.1.3

Increase the availability of Certified Treatment and Rehabilitative Programs in local jails housing state offenders through the use of Transition Specialist positions assigned to the jails.

Performance Indicators

- *Number of state offenders housed in local facilities who completed reentry program prior to release*
- *Recidivism rate Recidivism rate reduction (for state offenders in local facilities who complete local reentry center programs) Year 5*
- *Number of state offenders housed in local facilities who complete a Certified Treatment and Rehabilitative Program while housed in local facility*
- *Number of Certified Treatment and Rehabilitative Programs*
- *Number of population completing Certified Treatment and Rehabilitative Programs in local facilities*

**DEPARTMENT OF PUBLIC SAFETY & CORRECTIONS-CORRECTIONS SERVICES
STRATEGIC PLAN FY 2026-2027 to 2030-2031**

PRISON ENTERPRISES

MISSION

The mission of Prison Enterprises (PE) is to lower the costs of incarceration by providing productive job opportunities to offenders that instill occupational and skills training, as well as soft skills, while producing quality products and services for sale to state and local governments, non-profit organizations, political subdivisions and others. Operation of Prison Enterprises' programs serves to further the DPS&C reentry initiative by enabling offenders to increase the potential for successful rehabilitation and reintegration into society.

GOALS

- I. Operate in a professional, customer focused work environment in order to provide quality products and services at competitive prices ensuring customer satisfaction and increased sales.**

Objective I.1

Increase sales dollars by 5% by 2031.

Strategy I.1.1

Benchmark prices of goods and services and product specifications against private sector companies and/or other correctional industries producing similar products and services.

Strategy I.1.2

Evaluate total costs of production and establish aggressive pricing positions to maximize savings to customer agencies and capture greater market share while covering costs.

Performance Indicators

- *Total volume of sales*

Objective I.2

Decrease percentage of customer complaints by 10% by 2031.

Strategy I.2.1

Design products and services to meet specific needs of customers and to meet industry standards in quality.

Strategy I.2.2

Continue to evaluate shipping methods and transportation equipment to minimize occurrences of damage during delivery.

Performance Indicators

- *Percentage of customer complaints to orders delivered*
- *Percentage of orders damaged*

Objective I.3

Provide 100% on-time deliveries by 2031.

Strategy I.3.1

Improve communication between manufacturing, marketing/sales and transportation departments to establish realistic promised delivery dates for each product line.

Strategy I.3.2

Continue to improve transportation scheduling and routing of trucks to eliminate unnecessary delays and minimize delivery errors.

Strategy I.3.3

Continue to utilize alternative methods of delivery of certain items or to remote destinations to eliminate delays and/or save transportation costs.

Performance Indicators

- *Percentage of orders delivered on or before promised delivery date.*

Objective I.4

Ensure that 100% of Prison Enterprises' operating units are in compliance with American Correctional Association (ACA) Performance-Based Standards for Correctional Industries every three years.

Strategy I.4.1

Conduct ongoing formal internal review of programs/operations.

Performance Indicators

- *Percentage of operating units in compliance with ACA Performance-Based Standards for Correctional Industries*

- II. Increase involvement in the Department's reentry efforts through the continued use of Occupational Job Titles for the offender workforce and through the expansion of offender work programs, apprenticeship programs, and Private Sector/Prison Industry Enhancement (PS/PIE) programs.**

Objective II.1

Increase the number of offenders working in PE programs by 5% by 2031.

Strategy II.1.1

Continue attempts to meet institutional needs through expansion of product lines in a cost effective manner.

Strategy II.1.2

Implement an incentive pay structure to encourage offender advancement within occupational job titles specific to PE programs.

Strategy II.1.3

Implementation and expansion of apprenticeship programs within PE operations attracting those offenders with interest in acquiring a skilled trade.

Strategy II.1.4

Continue attempts to attract and recruit private sector companies to establish PS/PIE Programs to further contribute to the mission of Prison Enterprises.

Performance Indicators

- *Percentage increase of offenders assigned to PE programs*
- *Recidivism rate for offenders employed by PE*

- III. Research, evaluate, expand and/or curtail existing industrial, agricultural or service programs, product lines, etc. based upon financial data, market trends, customer requests and overall operational value.**

Objective III.1

Maintain self-sufficiency while ensuring continuity of existing operations, as well as further expansion as warranted, to meet future obligations by limiting cost of sale increases to no more than 10% by 2031.

Strategy III.1.1

Pursue expansion and growth of PE programs, thereby increasing product offerings while also creating additional offender job opportunities for various skill levels.

Strategy III.1.2

Seek innovative ways to reduce costs per unit produced at each PE operation. Improve quality assurance and control in relation to both production and shipping of merchandise to reduce the number of complaints and errors, thereby increasing efficiency.

Strategy III.1.3

Monitor and control warehousing of raw materials and finished goods and consider the effects of budget conditions on projected sales volume. Continue preventive maintenance on machinery, buildings and property and carefully consider timing of new equipment purchases.

Performance Indicators

- *Incentive wages paid to offenders*

July 1, 2025

Department of Public Safety and Corrections Corrections Services



Strategic Plan FY 2026-2027 to 2030-2031

Appendices

STRATEGY ANALYSIS CHECKLIST

The Department has utilized the Strategy Analysis Checklist as each goal, objective, and strategy has been developed. This is an aggregate checklist for the entire plan; individual checklists are available upon request.

Yes **Analysis**

- ☒ Cost/benefit analysis conducted
- ☒ Financial or performance audit used (OPB and Legislative Auditor)
- ☒ Benchmarking for best management practices used (national/Southern Region)
- ☒ Act 160 reports used
- ☒ Other analysis or evaluation tools used (Accreditation Reports)
- ☒ Impact on other strategies considered
- ☒ Stakeholders identified and involved

Yes **Authorization**

- ☒ Authorization exists
- ☐ Authorization needed

Yes **Organization Capacity**

- ☒ Needed structural or procedural changes identified
- ☒ Resource needs identified
- ☒ Strategies developed to implement needed changes or address resource needs
- ☒ Responsibility assigned

Yes **Time Frame**

- ☐ Already ongoing
- ☐ New, startup date estimated
- ☒ Lifetime of strategy identified

Yes **Fiscal Impact**

- ☒ Impact on operating budget
- ☐ Impact on capital outlay budget
- ☒ Means of finance identified



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x Return on investment determined to be favorable



PRIMARY PERSON BENEFITING FROM EACH OBJECTIVE

	Governor	Legislature	Victims	Law Enforcement Entities	Offenders	Citizens	HR Policies Women and Children	Public Safety	Workforce Planning	Better Health
Secretary – Executive										
I.1	x	x	x	x	x	x	x	x		
II.1			x	x	x			x		
II.2			x	x	x	x		x		
III.1		x	x	x	x	x		x		x
III.2		x	x	x	x	x		x		x
Secretary - Office of Management & Finance										
I.1		x			x	x	x	x		
I.2		x			x	x		x		
Secretary - Office of Adult Services										
I.1		x			x			x		
II.1					x			x	x	
III.1		x	x	x	x	x		x		
III.2		x	x	x	x			x		
III.3		x	x	x	x	x		x		
IV.1			x	x		x		x		
V.1					x			x		x
V.2					x			x		x
V.3			x	x	x	x		x		
VI.1			x	x	x			x		
Secretary - Board of Pardons										
I.1	x	x	x	x	x	x		x		
Secretary - Board of Parole										
I.1			x	x		x		x		



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	Governor	Legislature	Victims	Law Enforcement Entities	Offenders	Citizens	HR Policies Women and Children	Public Safety	Workforce Planning	Better Health
Correctional Facilities – Administration										
I.1				x	x		x	x		
Correctional Facilities – Incarceration										
I.1		x	x	x	x	x		x		
II.1		x	x	x	x			x	x	
III.1		x	x	x	x			x		x
IV.1			x	x	x		x	x		
Probation and Parole – Administration and Support										
I.1		x	x	x	x		x	x		
Probation and Parole – Field Services										
I.1		x	x	x	x		x	x		
I.2		x	x	x	x	x	x	x		
Local Housing of State Adult Offenders										
I.1		x	x	x	x			x		
Adult Work Release										
I.1		x	x	x	x			x		
Reentry (Local Level)										
I.1		x	x	x	x	x		x		
Prison Enterprises										
I.1					x					
I.2					x					
I.3					x					
II.1		x			x	x		x		
III.1		x			x	x				



Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective I.1: Ensure that 100% of Department institutions and functions achieve accreditation with the American Correctional Association (ACA) through 2031.

Indicator Name: Percentage of Department institutions and functions with ACA accreditation.

LaGov PI Code: 1485

1. **Type and Level:** Key; Quality.
2. **Rationale, Relevance, Reliability:** ACA accreditation forms the foundation of the Department's operations and is a continuing catalyst for productive change. In order to maintain accreditation, a unit must be found in compliance with 100% of the mandatory standards and a minimum of 90% of the non-mandatory standards.
3. **Use:** ACA standards can be used by internal management as a benchmark for departmental performance. Standards are also used for performance-based budgeting purposes to identify savings that arise from compliance with standards (for example, significant savings in insurance premiums).
4. **Clarity:** ACA = American Correctional Association.
5. **Data Source, Collection, and Reporting:** Office of the Secretary.
6. **Calculation Methodology:** Divide the number of Departmental institutions and functions with ACA accreditation by the total number of Departmental institutions.
7. **Scope:** Displays as a total for the Department and again by function.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Accreditation involves an initial audit during which a unit is measured according to sets of mandatory and non-mandatory standards.
10. **Responsible Person:**
Seth Smith, Chief of Operations, Adult Services seth.smith@la.gov



Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective II.1: Increase communications with crime victims and the number of offenders participating in accountability exercises or dialogue on an annual basis by 1% by 2031.

Indicator Name: Number of crime victim notification requests (first contacts only)

LaGov PI Code: 10708

1. **Type and Level:** Key; Output.
2. **Rationale, Relevance, Reliability:** Law and policy provide that victims are treated with dignity, respect, courtesy and sensitivity, and that rights extended to victims are honored and protected in a manner no less vigorous than the protection afforded criminal defendants (R.S. 46:1841). The Crime Victims Services Bureau operated within the DPS&C provides crime victims and their family members, information about the offender who caused them harm.
3. **Use:** Used for internal decision making.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Office of the Secretary, Crime Victim Services Bureau collects this information on a monthly basis through the C-05-001 report.
6. **Calculation Methodology:** Cumulative count of first contact notification requests.
7. **Scope:** Aggregate.
8. **Caveats:** The data reflects only first contact notification responses.
9. **Accuracy, Maintenance, Support:** Yes.
10. **Responsible Person:**
Gail Guerin, Director of Crimes Victims Services Bureau, gail.guerin@la.gov



Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective II.1: Increase communications with crime victims and the number of offenders participating in accountability exercises or dialogue on an annual basis by 1% by 2031.

Indicator Name: Number of victims notified of release from custody (full term, death, other)

LaGov PI Code: 25435

1. **Type and Level:** General Performance; Output.
2. **Rationale, Relevance, Reliability:** Law and policy provide that victims are treated with dignity, respect, courtesy and sensitivity, and that rights extended to victims are honored and protected in a manner no less vigorous than the protection afforded criminal defendants (R.S. 46:1841). The Crime Victims Services Bureau operated within the DPS&C provides crime victims and their family members, information about the offender who caused them harm.
3. **Use:** Used for internal decision making.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Office of the Secretary, Crime Victim Services Bureau collects this information on a monthly basis through the C-05-001 report.
6. **Calculation Methodology:** Cumulative count of first contact notification requests.
7. **Scope:** Aggregate.
8. **Caveats:** The data reflects only first contact notification responses.
9. **Accuracy, Maintenance, Support:** Yes.
10. **Responsible Person:**
Gail Guerin, Director of Crimes Victims Services Bureau, gail.guerin@la.gov



Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective III.1: Increase reentry and pre-release preparation for offenders housed in state prison facilities on an annual basis.

Indicator Name: Number enrolled in pre-release programming

LaGov PI Code: 25436

1. **Type and Level:** General Performance; Output.
2. **Rationale, Relevance, Reliability:** Louisiana law and DPS&C policy provide that persons released from incarceration with the DPS&C are provided with certain fundamental resources in order to appreciably increase the likelihood of successful reentry into society.
3. **Use:** Used for internal decision making.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001
6. **Calculation Methodology:** Number of offenders who were enrolled in pre-release programming.
7. **Scope:** Aggregate.
8. **Caveats:** None
9. **Accuracy, Maintenance, Support:** Valid
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective III.2: Increase the number of local level reentry and day reporting centers and increase the number of local Certified Treatment and Rehabilitative Programs on an annual basis.

Indicator Name: Number of local reentry centers

LaGov PI Code: 25437

1. **Type and Level:** General Performance; Output.
2. **Rationale, Relevance, Reliability:** Shows the actual number of local reentry centers
3. **Use:** Used for internal decision making.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001
6. **Calculation Methodology:** Summation of the number of local reentry centers.
7. **Scope:** OTS Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective III.2: Increase the number of local level reentry and day reporting centers and increase the number of local Certified Treatment and Rehabilitative Programs on an annual basis.

Indicator Name: Number of local day reporting centers.

LaGov PI Code: 25438

1. **Type and Level:** General Performance; Output.
2. **Rationale, Relevance, Reliability:** Shows the actual number of local day reporting centers.
3. **Use:** Used for internal decision making.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001
6. **Calculation Methodology:** Summation of the number of local day reporting centers.
7. **Scope:** OTS Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective III.2: Increase the number of local level reentry and day reporting centers and increase the number of local Certified Treatment and Rehabilitative Programs on an annual basis.

Indicator Name: Number of Certified Treatment and Rehabilitative Programs.

LaGov PI Code: 25439

1. **Type and Level:** General Performance; Output.
2. **Rationale, Relevance, Reliability:** Shows the actual number of Certified Treatment and Rehabilitative Programs.
3. **Use:** Used for internal decision making.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001
6. **Calculation Methodology:** Summation of the number of Certified Treatment and Rehabilitative Programs.
7. **Scope:** OTS aggregate
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective III.2: Increase the number of local level reentry and day reporting centers and increase the number of local Certified Treatment and Rehabilitative Programs on an annual basis.

Indicator Name: Number of pre-release (100 hours) programs

LaGov PI Code: 25440

1. **Type and Level:** General Performance; Output
2. **Rationale, Relevance, Reliability:** Shows the actual number of pre-release (100 hours) programs.
3. **Use:** Used for internal decision making.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001
6. **Calculation Methodology:** Summation of the number of pre-release (100 hours) programs.
7. **Scope:** OTS aggregate
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Office of the Secretary

Activity: Office of the Secretary

Objective III.2: Increase the number of local level reentry and day reporting centers and increase the number of local Certified Treatment and Rehabilitative Programs on an annual basis.

Indicator Name: Average monthly enrollment in pre-release programming

LaGov PI Code: 26334

1. **Type and Level:** General Performance; Output.
2. **Rationale, Relevance, Reliability:** Shows the average monthly enrollment in pre-release programming.
3. **Use:** Used for internal decision making.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001
6. **Calculation Methodology:** Average of the monthly enrollment in pre-release programming.
7. **Scope:** OTS aggregate
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Office of Management and Finance

Activity: Office of Management and Finance

Objective I.1: Reduce by 1% the percentage of budget units having repeat audit findings from the Legislative Auditor by 2031.

Indicator Name: Percentage of budget units having repeat audit findings from the Legislative Auditor

LaGov PI Code: 6514

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Shows areas of concern based on areas of focus provided by the Legislative Auditor.
3. **Use:** Budget units that have repeat audit findings are serious areas of concern. Additional controls and resources must be implemented or allocated to correct the problem. Provides a guide for resource allocation and decision making.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Legislative Auditor.
6. **Calculation Methodology:** Divide total number of budget units having repeat findings by total units.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Legislative Audit report.
10. **Responsible Person:**
Thomas Bickham, Undersecretary, thomas.bickham@la.gov



Performance Indicator Documentation

Program: Office of Management and Finance

Activity: Office of Management and Finance

Objective I.2: Receive the maximum possible credit (5%) from the Office of Risk Management on annual premiums.

Indicator Name: Percentage of annual premium credit from the Office of Risk Management.

LaGov PI Code: 20666

1. **Type and Level:** Key; Output.
2. **Rationale, Relevance, Reliability:** This indicator provides insight into the safety and security of Corrections facilities and operations. If the Department is unable to achieve 100% credit, it indicates that there are risk management issues that need to be addressed. In addition, the dollars that are returned to the Department can be utilized as additional resources for areas needing funding.
3. **Use:** This is used for internal decision making as well as for performance-based budgeting.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Office of Risk Management.
6. **Calculation Methodology:** Summation of premium dollars.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:** Jodi Babin, Budget Director, jodi.babin@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective I.1: Maintain the adult offender institution population at a minimum of 99% of design capacity through 2031.

Indicator Name: Total bed capacity, all adult institutions, at end of fiscal year.

LaGov PI Code: 1493

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Numerous factors affect the number of persons incarcerated and the demand for prison beds. Changes in society's expectations reflected in new and amended laws directly affect the number and type of admissions to incarceration, the length of sentence to be served, and the number of beds needed to accommodate the numbers. There must be enough bed capacity to accommodate all offenders in adult institutions.
3. **Use:** Total bed capacity is used for internal decision making to effectively manage and allocate resources and if necessary, the redistribution of offender population. It can also be used to ensure that policy regarding bed space requirements is being followed.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Total bed capacity is reported via the monthly current State inmate population report.
6. **Calculation Methodology:** Summation of the number of beds from all adult institutions.
7. **Scope:** Displayed by institution.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Secretary's Office provides this data for the Department.
10. **Responsible Person:**
Seth Smith, Chief of Operations, Adult Services seth.smith@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective I.1: Maintain the adult offender institution population at a minimum of 99% of design capacity through 2031.

Indicator Name: Offender population as a percentage of maximum design capacity.

LaGov PI Code: 1494

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Operating at or very near to capacity ensures maximum space/cost efficiency. This also ensures that the institutions are operating at maximum design capacity.
3. **Use:** This is used for internal decision making to effectively manage and allocate resources and if necessary, the redistribution of offender population. It can also be used to ensure that policy regarding bed space requirements is being followed. This is also an important factor in making budgeting decisions and projections.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Total bed capacity is reported via the monthly current State inmate population report.
6. **Calculation Methodology:** Divide offender population by maximum design capacity.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Seth Smith, Chief of Operations, Adult Services seth.smith@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective I.1: Maintain the adult offender institution population at a minimum of 99% of design capacity through 2031.

Indicator Name: Average cost per day per offender bed

LaGov PI Code: 10745, 10746, 10747, 10748, 10750, 10752, 20669, 10754

1. **Type and Level:** General Performance; Efficiency.
2. **Rationale, Relevance, Reliability:** Shows the cost per day per offender bed. The Adult Services Program will maximize capacity utilization.
3. **Use:** Can be used by management to determine if there are staffing needs and to measure efficient use of resources.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Performance Indicator spreadsheet; various.
6. **Calculation Methodology:** Divide the total cost by number of offenders by number of days in the year.
7. **Scope:** Displayed by institution.
8. **Caveats:** Updated quarterly on Performance Indicator Matrix.
9. **Accuracy, Maintenance, Support:** Department monthly reports.
10. **Responsible Person:** Jodi Babin, Budget Director, jodi.babin@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective I.1: Maintain the adult offender institution population at a minimum of 99% of design capacity through 2031.

Indicator Name: Average cost per day per offender bed, all state correctional facilities, excluding canteen

LaGov PI Code: 10756

1. **Type and Level:** General Performance; Efficiency.
2. **Rationale, Relevance, Reliability:** Shows the cost per day per offender bed for all adult facilities; excluding the canteen.
3. **Use:** Can be used by management to determine if there are staffing needs and to measure efficient use of resources.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Performance Indicator spreadsheet; various.
6. **Calculation Methodology:** Divide the total cost by number of offenders by number of days in the year.
7. **Scope:** Displayed by institution.
8. **Caveats:** Updated quarterly on Performance Indicator Matrix.
9. **Accuracy, Maintenance, Support:** Department monthly reports.
10. **Responsible Person:** Jodi Babin, Budget Director, jodi.babin@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective I.1: Maintain the adult offender institution population at a minimum of 99% of design capacity through 2031.

Indicator Name: Average cost per day per offender bed, system-wide, excluding canteen (all state correctional facilities and LHSAO)

LaGov PI Code: 10757

1. **Type and Level:** General Performance; Efficiency.
2. **Rationale, Relevance, Reliability:** Shows the cost per day per offender bed for all Adult facilities and LHSAO; excluding canteen.
3. **Use:** Can be used by management to determine if there are staffing needs and to measure efficient use of resources.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Performance Indicator spreadsheet; various.
6. **Calculation Methodology:** Divide the total cost by number of offenders by number of days in the year.
7. **Scope:** Displayed by institution.
8. **Caveats:** Updated quarterly on Performance Indicator Matrix.
9. **Accuracy, Maintenance, Support:** Department monthly reports.
10. **Responsible Person:** Jodi Babin, Budget Director, jodi.babin@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective II.1: Increase the number of offenders receiving HSEs and/or post-secondary/IBC certificates/diplomas by 5% by 2031.

Indicator Name: System-wide number receiving HSE.

LaPAS PI Code: 1509

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** Education is a key component in reducing recidivism. Offenders who possess the characteristics that allow them to successfully function in an educational setting and complete an educational program are more likely to be able to function in society upon release and not recidivate.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** HSE = High School Equivalency.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Summation of the number receiving HSE from all adult institutions.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Persons:**
Darryl Vannoy, Warden, LSP, darrel.vannoy@la.gov
Marcus Myers, Warden, RLCC, marcus.myers@la.gov;
Kristen Thomas, Warden, LCIW, kristen.thomas2@la.gov;
Keith Cooley, Warden, ALC, keith.cooley@la.gov;
Dusty Bickham, Warden, DCI, dusty.bickham@la.gov;
Keith Turner, Warden, EHCC, keith.turner@la.gov;
Michele Dauzat, Warden, DWCC, michele.dauzat@la.gov
Travis Day, Warden, RCC, travis.day@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective II.1: Increase the number of offenders receiving HSEs and/or post-secondary/IBC certificates/diplomas by 5% by 2031.

Indicator Name: System-wide number receiving post-secondary/IBC certificate/diplomas.

LaPAS PI Code: 1511

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** Education is a key component in reducing recidivism. Offenders who possess the characteristics that allow them to successfully function in an educational setting and complete an educational program are more likely to be able to function in society upon release and not recidivate.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Summation of the number receiving post-secondary certificates from all adult institutions.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Party:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective II.1: Increase the number of offenders receiving HSEs and/or post-secondary/IBC certificates/diplomas by 5% by 2031.

Indicator Name: Percentage of the eligible population participating in educational activities.

LaGov PI Code: 6517

1. **Type and Level:** Key; Output.
2. **Rationale, Relevance, Reliability:** Measures the interest in adult basic education programs.
3. **Use:** Allows for trend analysis to determine interest in adult education programs and what can be done to increase the interest.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Calculate eligible participating divided by eligible population.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Trend analysis in Department meetings.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective II.1: Increase the number of offenders receiving HSEs and/or post-secondary/IBC certificates/diplomas by 5% by 2031.

Indicator Name: Percentage of the eligible population on a waiting list for educational activities.

LaGov PI Code: 6518

1. **Type and Level:** Key; Output.
2. **Rationale, Relevance, Reliability:** Measures the interest in adult basic education programs.
3. **Use:** Allows for a trend analysis to determine budgeting needs for adult education.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Divide eligible population on waiting list by eligible population.
7. **Scope:** Displayed by institution.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Trend analysis in Department meetings.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective II.1: Increase the number of offenders receiving HSEs and/or post-secondary/IBC certificates/diplomas by 5% by 2031.

Indicator Name: Percentage of the eligible population enrolled in post-secondary/IBC activities.

LaGov PI Code: 25442

1. **Type and Level:** Key; Output.
2. **Rationale, Relevance, Reliability:** Measures the interest in adult basic education programs.
3. **Use:** Allows for trend analysis to determine interest in adult education programs and what can be done to increase the interest.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Calculate eligible enrolled divided by eligible population.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Trend analysis in Department meetings.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective II.1: Increase the number of offenders receiving HSEs and/or post-secondary/IBC certificates/diplomas by 5% by 2031.

Indicator Name: Percentage of offenders released who earned a HSE, post secondary/IBC certificate/diploma, or high school diploma while incarcerated.

LaGov PI Code: 20670

1. **Type and Level:** Key; Output.
2. **Rationale, Relevance, Reliability:** Measures the interest in adult basic education programs.
3. **Use:** Allows for a trend analysis to determine budgeting needs for adult education.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Divide eligible population on waiting list by eligible population.
7. **Scope:** Displayed by institution.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Trend analysis in Department meetings.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective II.1: Increase the number of offenders receiving HSEs and/or post-secondary/IBC certificates/diplomas by 5% by 2031.

Indicator Name: Average monthly enrollment in adult basic education program.

LaGov PI Code: 1508

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Shows the monthly enrollment in adult basic education program. Prepares offenders for release through implementation of innovative programs and initiatives. The Adult Services Program will provide basic/broad-based educational programs to adult offenders who are motivated to take advantage of these services and have demonstrated behavior that would enable them to function within an educational setting.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.
6. **Calculation Methodology:** Divide the number of monthly enrollment of adult basic education programs by the number of days in the year.
7. **Scope:** OTS Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Trend analysis in department meetings.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective II.1: Increase the number of offenders receiving HSEs and/or post-secondary/IBC certificates/diplomas by 5% by 2031.

Indicator Name: System-wide average monthly enrollment in post-secondary/IBC program.

LaGov PI Code: 1510

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Shows the monthly enrollment in post-secondary programs. Prepares offenders for release through implementation of innovative programs and initiatives. The Adult Services Program will provide basic/broad-based educational programs to adult offenders who are motivated to take advantage of these services and have demonstrated behavior that would enable them to function within an educational setting.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.
6. **Calculation Methodology:** Divide the number of monthly enrollments in post-secondary programs by the days in the year.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective II.1: Increase the number of offenders receiving HSEs and/or post-secondary/IBC certificates/diplomas by 5% by 2031.

Indicator Name: System-wide average monthly enrollment in literacy program.

LaGov PI Code: 1512

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Shows the monthly enrollment in post-secondary programs. Prepares offenders for release through implementation of innovative programs and initiatives. The Adult Services Program will provide basic/broad-based educational programs to adult offenders who are motivated to take advantage of these services and have demonstrated behavior that would enable them to function within an educational setting.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.
6. **Calculation Methodology:** Divide the number of monthly enrollments in literacy programs by the days in the year.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective III.1: Reduce recidivism by 5% by 2031.

Indicator Name: Recidivism rate for adult offenders system-wide.

LaGov PI Code: 10770, 23447

1. **Type and Level:** Key, General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Recidivism is a true outcome measure of the effectiveness of the programs of the Department of Corrections.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of adult offenders who return to custody following a conviction for a new felony or technical revocation of supervision after having been released from incarceration. (Five years after release)

Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for “consistent and meaningful correctional performance measures for adult prisons” across the nation. <http://www.asca.net/>

The calculation methodology changes are:

1. An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)
2. An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)



3. An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)
7. **Scope:** Aggregate.
8. **Caveats:** Data on recidivism must be analyzed over a period of years in order to be meaningful. Because this data is reported as a system-wide number, it will be reported under Adult Services. (Five years after release.)
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective III.1: Reduce recidivism by 5% by 2031.

Indicator Name: Recidivism rate for adult offenders housed in state correctional facilities.

LaGov PI Code: 24350

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** Recidivism is a true outcome measure of the effectiveness of the programs of the Department of Corrections.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of adult offenders who return to custody following a conviction for a new felony or technical revocation of supervision after having been released from incarceration. (Five years after release)

Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for “consistent and meaningful correctional performance measures for adult prisons” across the nation. <http://www.asca.net/>

The calculation methodology changes are:

1. An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)
2. An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)



3. An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)
7. **Scope:** Aggregate.
8. **Caveats:** Data on recidivism must be analyzed over a period of years in order to be meaningful. Because this data is reported as a system-wide number, it will be reported under Adult Services. (Five years after release.)
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective III.1: Reduce recidivism by 5% by 2031.

Indicator Name: Recidivism rate for adult offenders housed in local facilities.

LaPAS PI Code: 26450

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** The recidivism rate is about the same for inmates residing in correctional facilities and in the Local Housing of Adult Offenders program. Therefore, in terms of major outcomes, this is a cost-effective alternative to traditional housing.
3. **Use:** Used in internal decision making and performance-based budgeting purposes.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** OTS.
6. **Calculation Methodology:** Summation of the number of inmates housed in local facilities that recidivate. (Five years after release).

Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for “consistent and meaningful correctional performance measures for adult prisons” across the nation. <http://www.asca.net/>.

The calculation methodology changes are:

1. An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)
2. An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)



3. An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective III.1: Reduce recidivism by 5% by 2031.

Indicator Name: Of total releases, percentage of total offender population completing pre-release program.

LaGov PI Code: 26353

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** Louisiana law and DPS&C policy provide that persons released from incarceration with the DPS&C are provided with certain fundamental resources in order to appreciably increase the likelihood of successful reentry into society.
3. **Use:** Internal decision making.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** Information is collected through the C-05-001 monthly reporting process.
6. **Calculation Methodology:** Percentage of all releasing offenders who were referred to community resources for housing.
7. **Scope:** Aggregate.
8. **Caveats:** None
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective III.1: Reduce recidivism by 5% by 2031.

Indicator Name: Of total releases, percentage of offenders who require community resources for mental health counseling/ substance abuse treatment.

LaGov PI Code: 24352

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** Louisiana law and DPS&C policy provide that persons released from incarceration with the DPS&C are provided with certain fundamental resources in order to appreciably increase the likelihood of successful reentry into society.
3. **Use:** Internal decision making.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** Information is collected through the C-05-001 monthly reporting process.
6. **Calculation Methodology:** Percentage of all releasing offenders for who were referred to community resources for mental health counseling/treatment.
7. **Scope:** Aggregate.
8. **Caveats:** None
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective III.2: Reduce recidivism for educational participants by 5% by 2031.

Indicator Name: Recidivism rate of offenders participating in educational programs.

LaGov PI Code: 20676, 23444

1. **Type and Level:** Key, General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Recidivism is a true outcome measure of the effectiveness of the programs.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of offenders that return to incarceration divided by the number released for those participating in educational programs. (Five years after release)

Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for “consistent and meaningful correctional performance measures for adult prisons” across the nation. <http://www.asca.net/>

The calculation methodology changes are:

1. An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)
2. An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)



3. An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)
7. **Scope:** Aggregate.
8. **Caveats:** Data on recidivism must be analyzed over a period of years in order to be meaningful.
9. **Accuracy, Maintenance, Support:** OTS computation
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective III.2: Reduce recidivism for educational participants by 5% by 2031.

Indicator Name: Number of offenders released annually.

LaGov PI Code: 20680

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Prepare offenders for release through implementation of innovative programs and initiatives by increasing participation in educational programs that give offenders a graduated transition into the community.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of the number of offender released annually.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective III.2: Reduce recidivism for educational participants by 5% by 2031.

Indicator Name: Number of offenders returned annually.

LaGov PI Code: 20681

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Prepare offenders for release through implementation of innovative programs and initiatives by increasing participation in educational programs that give offenders a graduated transition into the community.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of the number of offender returned annually.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective III.3: Reduce the recidivism rate for sex offenders by 2% by 2031.

Indicator Name: Recidivism for sex offenders.

LaGov PI Code: 20665, 23448

1. **Type and Level:** Key, General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Recidivism is the true outcome measure of the effectiveness of the programs targeted to sex offenders.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of sex offenders who return to custody following a conviction for a new felony or technical revocation of supervision after having been released from incarceration. (Five years after release)

Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for “consistent and meaningful correctional performance measures for adult prisons” across the nation. <http://www.asca.net/>

The calculation methodology changes are:

1. An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)
2. An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)



3. An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)
7. **Scope:** Aggregate.
8. **Caveats:** Data on recidivism must be analyzed over a period of years in order to be meaningful.
9. **Accuracy, Maintenance, Support:** Yes.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective III.3: Reduce the recidivism rate for sex offenders by 2% by 2031.

Indicator Name: Number of sex offenders released who were reviewed by the Sex Offender Assessment Panel prior to release.

LaGov PI Code: 25443

1. **Type and Level:** General Performance, Output.
2. **Rationale, Relevance, Reliability:** Shows the number of sex offenders who were reviewed by the Sex Offender Assessment Panel prior to their release.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of the number of sex offenders who were reviewed by the Sex Offender Assessment Panel prior to release
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective III.3: Reduce the recidivism rate for sex offenders by 2% by 2031.

Indicator Name: Number of offenders reviewed by the Sex Offender Assessment Panel who were recommended to sentencing court for consideration of designation as sexual violent predator and/or child sexual predator.

LaGov PI Code: 25444

1. **Type and Level:** General Performance, Output.
2. **Rationale, Relevance, Reliability:** Shows the number of offenders reviewed by the Sex Offender Assessment Panel who were recommended to sentencing court for consideration of designation as sexual violent predator and/or child sexual predator.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of the number of offenders reviewed by the Sex Offender Assessment Panel who were recommended to sentencing court for consideration of designation as sexual violent predator and/or child sexual predator.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective IV.1: Reduce and maintain the number of escapes from state prisons to zero by 2031, and apprehend all escapees at large.

Indicator Name: Number of escapes.

LaGov PI Code: 24353

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** Number of escapes shows the effectiveness of the security that is in place.
3. **Use:** Allows trend analysis to determine increases or decreases in security and staff.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Summation of the number of escapes.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective IV.1: Reduce and maintain the number of escapes from state prisons to zero by 2031, and apprehend all escapees at large.

Indicator Name: Number of apprehensions.

LaGov PI Code: 24354

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** Shows the number of apprehensions of escapees at adult institutions.
3. **Use:** Provides the number of apprehensions of escapees at adult institutions.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Summation of the number of apprehensions of escapees.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.1: To provide all non-primary health care service needs of the offenders including but not limited to emergency, inpatient, diagnostic, procedures, and specialist visits using evidenced based clinical guidelines.

Indicator Name: Number of on-site specialist visits completed.

LaGov PI Code: 4003001

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** To provide constitutionally acceptable levels of health care that reflect community care standards and operate in an efficient and cost-effective manner.
3. **Use:** Provides the number of on-site specialist visits completed.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Summation of the number of on-site specialist visits completed.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.1: To provide all non-primary health care service needs of the offenders including but not limited to emergency, inpatient, diagnostic, procedures, and specialist visits using evidenced based clinical guidelines and cost containment practices.

Indicator Name: Number of off-site specialist visits completed.

LaGov PI Code: 25445

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** To provide constitutionally acceptable levels of health care that reflect community care standards and operate in an efficient and cost-effective manner. Treatment of an offender's health condition is not limited by the resources and services available at the prison; however the health authority is responsible for ensuring that referrals to off-site health services providers are made for offenders who need health care beyond on-site resources.
3. **Use:** Provides the number of off-site specialist visits completed.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Summation of the number of off-site specialist visits completed.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.1: To provide all non-primary health care service needs of the offenders including but not limited to emergency, inpatient, diagnostic, procedures, and specialist visits using evidenced based clinical guidelines and cost containment practices.

Indicator Name: Number of diagnostic tests completed on-site.

LaGov PI Code: 4003002

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** To provide constitutionally acceptable levels of health care that reflect community care standards and operate in an efficient and cost-effective manner.
3. **Use:** Provides the number of diagnostic tests completed on-site.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Summation of the number of diagnostic tests completed on-site.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.1: To provide all non-primary health care service needs of the offenders including but not limited to emergency, inpatient, diagnostic, procedures, and specialist visits using evidenced based clinical guidelines and cost containment practices.

Indicator Name: Number of diagnostic tests completed off-site.

LaGov PI Code: 25446

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** To provide constitutionally acceptable levels of health care that reflect community care standards and operate in an efficient and cost-effective manner. Treatment of an offender's health condition is not limited by the resources and services available at the prison; however the health authority is responsible for ensuring that referrals to off-site health services providers are made for offenders who need health care beyond on-site resources.
3. **Use:** Provides the number of diagnostic tests completed off-site.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Summation of the number of diagnostic tests completed off-site.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.2: To improve chronic care management to reduce long-term complications.

Indicator Name: Number of deaths from suicide (system-wide).

LaGov PI Code: 10771

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Reduce the number of deaths from suicides (system-wide) by providing constitutional acceptable levels of health care that reflect community care standards and operate in an efficient and cost effective manner.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of the number of deaths from suicide.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.2: To improve chronic care management to reduce long-term complications.

Indicator Name: Number of deaths from violence (system-wide).

LaGov PI Code: 10772

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Reduce the number of deaths from violence (system-wide) by providing constitutional acceptable levels of health care that reflect community care standards and operate in an efficient and cost effective manner.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of the number of deaths from violence.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.2: To improve chronic care management to reduce long-term complications.

Indicator Name: Number of deaths from illness (system-wide).

LaGov PI Code: 10773

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Reduce the number of deaths from illness (system-wide) by providing constitutional acceptable levels of health care that reflect community care standards and operate in an efficient and cost effective manner.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of the number of deaths from illness.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.2: To improve chronic care management to reduce long-term complications.

Indicator Name: Number of positive responses to tuberculosis tests (system-wide).

LaGov PI Code: 10774

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Shows the number of positive responses to tuberculosis tests (system-wide) while striving to provide constitutionally acceptable levels of healthcare that reflect community care standards and operate in an efficient and cost-effective manner.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of the number of positive responses to tuberculosis test.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.2: To improve chronic care management to reduce long-term complications.

Indicator Name: Average number of HIV positive offenders (system-wide).

LaGov PI Code: 10775

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Shows the average number of HIV positive offenders statewide while striving to provide constitutionally acceptable levels of healthcare that reflect community care standards and operate in an efficient and cost-effective manner.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.
6. **Calculation Methodology:** Divide the total number of offenders HIV positive by the number of days in the year.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.2: To improve chronic care management to reduce long-term complications.

Indicator Name: Average number of offenders diagnosed with AIDS (system-wide).

LaGov PI Code: 10776

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Shows the average number of offenders diagnosed with AIDS system-wide while striving to provide constitutionally acceptable levels of healthcare that reflect community care standards and operate in an efficient and cost-effective manner.
3. **Use:** Internal decision making on expansion or contractions of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by the Office of Technology Services.
6. **Calculation Methodology:** Divide the total number of offenders diagnosed with AIDs by number of days in the year.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.2: To improve chronic care management to reduce long-term complications.

Indicator Name: Average number of offenders diagnosed with Hepatitis C (system-wide).

LaGov PI Code: 10778

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Shows the average number of offenders diagnosed with Hepatitis C system-wide while striving to provide constitutionally acceptable levels of healthcare that reflect community care standards and operate in an efficient and cost-effective manner.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by the Office of Technology Services.
6. **Calculation Methodology:** Divide the total number of offenders diagnosed with Hepatitis C by number of days in the year.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.2: To improve chronic care management to reduce long-term complications.

Indicator Name: Number of offenders cured from Hepatitis C.

LaGov PI Code: 4003003

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Shows the number of offenders cured from Hepatitis C while striving to provide constitutionally acceptable levels of healthcare that reflect community care standards and operate in an efficient and cost-effective manner.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by the Office of Technology Services.
6. **Calculation Methodology:** Summation of the number of offenders cured from Hepatitis C.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.3: To provide efficient, onsite healthcare and to make only appropriate referrals for off-site care.

Indicator Name: Percentage of emergency off-site admissions for emergency off-site medical trips.

LaGov PI Code: 4003004

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** To provide constitutionally acceptable levels of health care that reflect community care standards and operate in an efficient and cost-effective manner. Treatment of an offender's health condition is not limited by the resources and services available at the prison; however the health authority is responsible for ensuring that referrals to off-site health services providers are made for offenders who need health care beyond on-site resources. Telemedicine allows an offsite physician to evaluate the patient while the patient remains at the prison, thoroughly saving expensive transport costs.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Divide the number of off-site admissions by the total number of off-site emergency medical trips.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.3: To provide efficient, onsite healthcare and to make only appropriate referrals for off-site care.

Indicator Name: Number of offender visits to non-DOC health care providers'/specialty clinics per 1,000 offenders (excluding telemedicine.)

LaGov PI Code: 4003005

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** To provide constitutionally acceptable levels of health care that reflect community care standards and operate in an efficient and cost-effective manner. Treatment of an offender's health condition is not limited by the resources and services available at the prison; however the health authority is responsible for ensuring that referrals to off-site health services providers are made for offenders who need health care beyond on-site resources. Telemedicine allows an offsite physician to evaluate the patient while the patient remains at the prison, thoroughly saving expensive transport costs.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Summation of the number of offender visits to non-DOC health care providers/specialty clinics per 1,000 offenders (excluding telemedicine).
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.3: To provide efficient, onsite healthcare and to make only appropriate referrals for off-site care.

Indicator Name: Number of telemedicine contacts

LaGov PI Code: 10781

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** To provide constitutionally acceptable levels of health care that reflect community care standards and operate in an efficient and cost-effective manner. Treatment of an offender's health condition is not limited by the resources and services available at the prison; however the health authority is responsible for ensuring that referrals to off-site health services providers are made for offenders who need health care beyond on-site resources. Telemedicine allows an offsite physician to evaluate the patient while the patient remains at the prison, thoroughly saving expensive transport costs.
3. **Use:** Provides the number of visits conducted via telemedicine.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Summation of the health care visits to non-DOC health care providers' clinics conducted via telemedicine.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.3: To provide efficient, onsite healthcare and to make only appropriate referrals for offsite care.

Indicator Name: Number of offenders over age 60 (system-wide).

LaGov PI Code: 24348

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Shows the number of offenders statewide over age 60 while striving to provide constitutionally acceptable levels of healthcare that reflect community care standards and operate in an efficient and cost-effective manner.
3. **Use:** Internal decision making on expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of the number of offenders statewide over age 60.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.3: To provide efficient, onsite healthcare and to make only appropriate referrals for offsite care.

Indicator Name: Average age of offenders (system-wide).

LaGov PI Code: 24349

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Keeps up with average age of offenders system-wide while striving to provide constitutionally acceptable levels of health care that reflect community care standards and operate in an efficient and cost-effective manner.
3. **Use:** Internal decision making for expansion or contraction of programs and staffing.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Information is collected in Cajun and reported by Office of Technology Services.
6. **Calculation Methodology:** Divide the total age of offenders statewide by the number of days in the year.
7. **Scope:** OTS aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Unified tracking system. Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective V.4: To develop an efficient discharge planning process to ensure continuity of care upon release with a focus on successful reentry into the community.

Indicator Name: Percentage of releasing offenders on psychotropic medications who have been scheduled for follow-up appointments in the community before their discharge.

LaPAS PI Code: 25447

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** When health care is transferred to providers in the community for releasing offenders, appropriate information should be shared with the new providers to ensure an offender's continuum of care.
3. **Use:** Provides the percentage of releasing offenders on psychotropic medications who have been scheduled for follow-up appointment in the community prior to discharge.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Percentage of releasing offenders on psychotropic medications who have been scheduled for follow-up appointment in the community prior to discharge.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective VI.1: Identify offenders who require mental health treatment through a comprehensive evaluation process to include assessment of psychological symptoms and treatment history, psychological and personality functioning, cognitive functioning, academic achievement, and substance use risk; to develop an individualized treatment plan based on a multi-disciplinary approach to rehabilitation.

Indicator Name: Percentage of population identified with substance use or dependency diagnosis enrolled in substance abuse treatment.

LaPAS PI Code: 25448

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** This indicator is necessary in order to identify the population most in need of residential substance abuse treatment, substance abuse counseling, or involvement in self-help programs.
3. **Use:** Provides the percentage of the population with a substance abuse or dependency diagnosis who are enrolled in treatment.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Percentage of total offender population with a substance abuse or dependency diagnosis who are enrolled in treatment.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001.
10. **Responsible Person:**



Jonathan London, Technology Director, jonathan.london@la.gov

Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective VI.1: Identify offenders who require mental health treatment through a comprehensive evaluation process to include assessment of psychological symptoms and treatment history, psychological and personality functioning, cognitive functioning, academic achievement, and substance use risk; to develop an individualized treatment plan based on a multi-disciplinary approach to rehabilitation.

Indicator Name: Percentage of population identified with opiate use disorder.

LaPAS PI Code: 4003006

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** This indicator is necessary in order to identify the population who has an opiate use disorder.
3. **Use:** Provides the percentage of the population with an opiate use disorder.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Percentage of total offender population with an opiate use disorder.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Adult Services

Activity: Adult Services

Objective VI.1: Identify offenders who require mental health treatment through a comprehensive evaluation process to include assessment of psychological symptoms and treatment history, psychological and personality functioning, cognitive functioning, academic achievement, and substance use risk; to develop an individualized treatment plan based on a multi-disciplinary approach to rehabilitation.

Indicator Name: Number of offenders receiving Medication Assisted Treatment prior to release.

LaPAS PI Code: 4003007

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** This indicator is necessary in order to provide the number of offenders receiving Medication Assisted Treatment prior to release.
3. **Use:** Provides the number of offenders who receive Medication Assisted Treatment prior to release.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Total number of offenders who receive Medication Assisted Treatment prior to release.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective I.1: Decrease the number of applications backlogged by 5% by 2031.

Indicator Name: Number of applications received.

LaGov PI Code: 24355

1. **Type and Level:** Key; Input.
2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety. It must ensure that only offenders who are rehabilitated are granted clemency. Savings arise from the cost differential between the average cost per day to incarcerate an adult and the average cost per day to supervise an offender on probation or parole.
3. **Use:** This is used for internal decision making as well as for analyzing cost savings arising from parole. Applications are screened before hearings are conducted, which should contribute to higher percentages over time.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Case Review report; Quarterly.
6. **Calculation Methodology:** Summation of applications.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate.
10. **Responsible Person:** Karla Williams, karla.williams@la.gov



Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective I.1: Decrease the number of applications backlogged by 5% by 2031.

Indicator Name: Number of case hearings.

LaGov PI Code: 10458

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications of clemency and reintegration of offenders into society in a manner consistent with public safety. It must ensure that only offenders who are rehabilitated are granted clemency.
3. **Use:** This is used for internal decision making as well as for performance-based budgeting.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Case Review report; Quarterly.
6. **Calculation Methodology:** Summation of the number of case hearings.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate.
10. **Responsible Person:** Karla Williams, karla.williams@la.gov



Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective I.1: Decrease the number of applications backlogged by 5% by 2031.

Indicator Name: Number of cases recommended to the Governor.

LaGov PI Code: 13782

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety. It must ensure that only offenders who are rehabilitated are recommended to the Governor for clemency.
3. **Use:** This is used for internal decision making as well as for performance-based budgeting.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Case Review Report; Annual.
6. **Calculation Methodology:** Summation of the number of cases of recommended to the Governor.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate.
10. **Responsible Person:** Karla Williams, karla.williams@la.gov



Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective I.1: Decrease the number of applications backlogged by 5% by 2031.

Indicator Name: Number of cases approved by the Governor.

LaGov PI Code: 13783

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety. It must ensure that only offenders who are rehabilitated are recommended to the Governor for clemency.
3. **Use:** This is used for internal decision making as well as for performance-based budgeting.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Case Review Report; Annual.
6. **Calculation Methodology:** Summation of the number of cases of approved by the Governor.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate.
10. **Responsible Person:** Karla Williams, karla.williams@la.gov



Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective II.1: Decrease the recidivism for offenders granted parole by 5% by 2031.

Indicator Name: Number of parole hearings conducted.

LaGov PI Code: 1490

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety.
3. **Use:** This is used for internal decision making as well as for performance-based budgeting.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Case Review report; Quarterly.
6. **Calculation Methodology:** Summation of the number of case hearings.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate.
10. **Responsible Person:** Karla Williams, karla.williams@la.gov



Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective II.1: Decrease the recidivism for offenders granted parole by 5% by 2031.

Indicator Name: Number of parole revocation hearings conducted.

LaGov PI Code: 1491

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety. It must ensure that only offenders who are rehabilitated are granted parole. Savings arise from the cost differential between the average cost per day to incarcerate an adult and the average cost per day to supervise an offender on probation or parole.
3. **Use:** This is used for internal decision making as well as for performance-based budgeting.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** Case Review report; Quarterly.
6. **Calculation Methodology:** Summation of the number of parole revocation hearings conducted.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate.
10. **Responsible Person:** Karla Williams, karla.williams@la.gov



Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective II.1: Decrease recidivism for offenders granted parole by 5% by 2031.

Indicator Name: Number of total paroles granted.

LaGov PI Code: 10784

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety.
3. **Use:** This is used for internal decision making as well as for performance-based budgeting.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Case Review Report; Annual.
6. **Calculation Methodology:** Summation of the number of paroles granted.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate.
10. **Responsible Person:** Karla Williams, karla.williams@la.gov



Performance Indicator Documentation

Program: Board of Pardons and Committee on Parole

Activity: Board of Pardons and Committee on Parole

Objective II.1: Decrease recidivism for offenders granted parole by 5% by 2031.

Indicator Name: Number of medical paroles granted.

LaGov PI Code: 10787

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** The Board of Pardons and Committee on Parole will continue to provide expeditious hearings and objective determination of applications for clemency and reintegration of offenders into society in a manner consistent with public safety.
3. **Use:** This is used for the internal decision making as well as for performance-based budgeting.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Case Review Report; Annual.
6. **Calculation Methodology:** Summation of the number of medical paroles granted.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate.
10. **Responsible Person:** Karla Williams, karla.williams@la.gov



Performance Indicator Documentation

Corrections-Adult Facilities

Program: Administration

Activity: Administration

Objective I.1: Reduce staff turnover of correctional security officers by 5% by 2031.

Indicator Name: Percentage turnover of Corrections Security Officers.

LaGov PI Code: 20522, 20533, 6549, 20545, 20616, 20696, 20721, and 20709

1. **Type and Level:** Key; Quality.
2. **Rationale, Relevance, Reliability:** The Administration Program will continue to effectively manage available resources to ensure maximum and efficient utilization and avoidance of budget deficits in accomplishing the Unit's goals and objectives. To ensure adequate correctional officer line staffing for staff and offender safety.
3. **Use:** Internal management.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** C-05-001 monthly
6. **Calculation Methodology:**
7. **Scope:** Information displayed as a total.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate
10. **Responsible Person:**
Seth Smith, Chief of Operations, Office of Adult Services, seth.smith@la.gov



Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective: I.1 Minimize security breaches through 2031.

Indicator Name: Number of offenders per Correctional Security Officer.

LaGov PI Code: 1545, 1632, 1648, 1673, 1684, 1716, 1735
and 1765.

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** The Incarceration Program will continue to provide for the safety of the correctional staff and offenders by maintaining an organized and disciplined system of operations that promotes stability in the institution. Shows the number of offenders per Corrections Security Officer.
3. **Use:** Can be used by management to determine if there are staffing needs and to measure efficient use of resources.
4. **Clarity:** CSO = Corrections Security Officer. Security breaches include escapes.
5. **Data Source, Collection, and Reporting:** Performance Indicator spreadsheet; Various.
6. **Calculation Methodology:** Institutional capacity divided by number of authorized CSO's (including rank) including job appointments.
7. **Scope:** Displayed by institution.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Requires an authorized document from units. Valid and accurate.
10. **Responsible Person(s):**
Jodi Babin, Budget Director, jodi.babin@la.gov
Teresa Davis, Human Resource Director, teresa.davis@la.gov



Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective I.1: Minimize security breaches through 2031.

Indicator Name: Average daily offender population.

LaGov PI Code: 20524, 20535, 20546, 20605, 20615, 20698, 20723, and 20711

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Shows the number of offenders per Corrections Security Officer.
3. **Use:** Can be used by management to determine if there are staffing needs and to measure efficient use of resources.
4. **Clarity:** CSO = Corrections Security Officer. Security breaches include escapes.
5. **Data Source, Collection, and Reporting:** Performance Indicator spreadsheet; various.
6. **Calculation Methodology:** Year to date average of assigned number of offenders by facility per department weekly census.
7. **Scope:** Displayed by institution.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Requires an authorized document from units. Valid and accurate.
10. **Responsible Person:** Jodi Babin, Budget Director, jodi.babin@la.gov



Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective I.1: Minimize security breaches through 2031.

Indicator Name: Number of assaults - offender on offender.

LaGov PI Code: 10820, 10864, 10880, 10938, 10956, 11057, 11081 and 11115

1. **Type and Level:** General Performance; Efficiency.
2. **Rationale, Relevance, Reliability:** Shows the total number of offender on offender assaults.
3. **Use:** Can be used by management to determine if there are staffing needs and to measure efficient use of resources.
4. **Clarity:** Not applicable
5. **Data Source, Collection, and Reporting:** Monthly C-05-001 report
6. **Calculation Methodology:** Cumulative total of all offender on offender assaults on an annual basis.
7. **Scope:** Aggregate
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective I.1: Minimize security breaches through 2031.

Indicator Name: Number of assaults - offender on staff.

LaGov PI Code: 10819, 10863, 10879, 10937, 10955, 11056, 11079 and 11112

1. **Type and Level:** General Performance; Efficiency.
2. **Rationale, Relevance, Reliability:** Shows the total number of offender on staff assaults.
3. **Use:** Can be used by management to determine if there are staffing needs and to measure efficient use of resources.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Monthly C-05-001 report
6. **Calculation Methodology:** Cumulative total of all offender on staff assaults on an annual basis.
7. **Scope:** Aggregate
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective I.1: Minimize security breaches through 2031.

Indicator Name: Number of major disturbances.

LaGov PI Code: 10817, 10861, 10877, 10935, 10953, 11054, 11077, and 11110

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** The Incarceration Program will continue to provide for the safety of the correctional staff and offenders by maintaining an organized and disciplined system of operations that promotes stability in the institutions.
3. **Use:** Can be used for Management to determine if there are staffing needs and to measure efficient use of resources.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001.
6. **Calculation Methodology:** Cumulative total of major disturbances on an annual basis displayed by Institution.
7. **Scope:** OTS Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate.
10. **Responsible Person:** Jodi Babin, Budget Director, jodi.babin@la.gov



Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective I.1: Minimize security breaches through 2031.

Indicator Name: Number of minor disturbances.

LaGov PI Code: 10818, 10862, 10878, 10936, 10954, 11055, 11078, and 11111

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** The Incarceration Program will continue to provide for the safety of the correctional staff and offenders by maintaining an organized and disciplined system of operations that promotes stability in the institutions.
3. **Use:** Internal Management.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001.
6. **Calculation Methodology:** Cumulative total of minor disturbances on an annual basis displayed by Institution.
7. **Scope:** OTS Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate.
10. **Responsible Person:** Jodi Babin, Budget Director, jodi.babin@la.gov



Performance Indicator Documentation

Program: Incarceration

Activity: Incarceration

Objective I.1: Minimize security breaches through 2031.

Indicator Name: Number of sex offenses.

LaGov PI Code: 10821, 10865, 10881, 10939, 10957, 11058, 11084, and 11116

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** The Incarceration Program will continue to provide for the safety of the correctional staff and offenders by maintaining an organized and disciplined system of operations that promotes stability in the institutions.
3. **Use:** Can be used by Management to determine if there are staffing needs and to measure efficient use of resources.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Monthly C-05-001 Report.
6. **Calculation Methodology:** Cumulative total of sex offenses on an annual basis displayed by Institution.
7. **Scope:** OTS Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Incarceration

Activity: Rehabilitation

Objective II.1: To provide offenders with adequate adult and post-secondary education and training to enable competition in the job market for gainful employment.

Indicator Name: Number of post-secondary Certified Treatment and Rehabilitative Programs.

LaGov PI Code: 25449, 25451, 25453, 25457, 25459, 25461, 25463, and 25465

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Shows the actual number of Certified Treatment and Rehabilitative Programs.
3. **Use:** Used for internal decision making.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001 Report.
6. **Calculation Methodology:** Summation of the number of Certified Treatment and Rehabilitative Programs.
7. **Scope:** OTS Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Incarceration

Activity: Rehabilitation

Objective II.1: To provide offenders with adequate adult and post-secondary education and training to enable competition in the job market for gainful employment.

Indicator Name: Number of offenders completing post-secondary Certified Treatment and Rehabilitative Programs.

LaGov PI Code: 25450, 25452, 25454, 25458, 25460, 25462, 25464, and 25466

1. **Type and Level:** General Performance; Outcome.
2. **Rationale, Relevance, Reliability:** Shows the actual number of offenders completing post-secondary Certified Treatment and Rehabilitative Programs.
3. **Use:** Used for internal decision making.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001 Report.
6. **Calculation Methodology:** Summation of the number of offenders completing post-secondary Certified Treatment and Rehabilitative Programs.
7. **Scope:** OTS Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Incarceration

Activity: Health Services

Objective III.1: Ensure that offenders and staff live and work in a controlled environment which maintains infection control standards to monitor, evaluate, treat, and contain the spread of communicable and contagious diseases; ensure offender education regarding disease management in order to reduce by 1% the percentage of offenders with communicable or chronic diseases by unit by 2031.

Indicator Name: Percentage of offender population diagnosed with chronic disease by unit.

LaGov PI Code: 24358, 24360, 24361, 24363, 24364, 24367, 24368, and 24380

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** Because of their serious nature, methods of transmission, and public sensitivity, communicable diseases require special attention. An ongoing education program for staff and offenders is critical to management and containment of these diseases. Due to former lifestyle of the offender population, chronic disease is prevalent and requires chronic care management for effective long-term treatment.
3. **Use:** Provides management with the percentage of the offender population diagnosed with a chronic disease.
4. **Clarity:** Chronic disease = a disease that is long-lasting or recurrent (i.e. asthma, diabetes, cardiovascular disease, cancer, etc.)
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Number of offenders with chronic diseases divided by total number of offenders by unit.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001.



10. **Responsible Persons:**

Darryl Vannoy, Warden, LSP, darrel.vannoy@la.gov
Marcus Myers, Warden, RLCC, marcus.myers@la.gov;
Kristen Thomas, Warden, LCIW, kristen.thomas2@la.gov;
Keith Cooley, Warden, ALC, keith.cooley@la.gov;
Dusty Bickham, Warden, DCI, dusty.bickham@la.gov;
Keith Turner, Warden, EHCC, keith.turner@la.gov;
Michele Dauzat, Warden, DWCC, michele.dauzat@la.gov
Travis Day, Warden, RCC, travis.day@la.gov



Performance Indicator Documentation

Program: Incarceration

Activity: Health Services

Objective III.1: Ensure that offenders and staff live and work in a controlled environment which maintains infection control standards to monitor, evaluate, treat, and contain the spread of communicable and contagious diseases; ensure offender education regarding disease management in order to reduce by 1% the percentage of offenders with communicable or chronic diseases by unit by 2031.

Indicator Name: Percentage of offenders population diagnosed with a with communicable disease by unit.

LaGov PI Code: 20528, 20539, 20550, 20609, 20620, 20703, 20727 and 20715

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** Because of their serious nature, methods of transmission, and public sensitivity, communicable diseases require special attention. An ongoing education program for staff and offenders is critical to management and containment of these diseases.
3. **Use:** Provides the percentage of the offender population diagnosed with a communicable disease.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Number of offenders with communicable diseases divided by total number of offenders by unit.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001.



10. **Responsible Persons:**

Darryl Vannoy, Warden, LSP, darrel.vannoy@la.gov
Marcus Myers, Warden, RLCC, marcus.myers@la.gov;
Kristen Thomas, Warden, LCIW, kristen.thomas2@la.gov;
Keith Cooley, Warden, ALC, keith.cooley@la.gov;
Dusty Bickham, Warden, DCI, dusty.bickham@la.gov;
Keith Turner, Warden, EHCC, keith.turner@la.gov;
Michele Dauzat, Warden, DWCC, michele.dauzat@la.gov
Travis Day, Warden, RCC, travis.day@la.gov



Performance Indicator Documentation

Program: Incarceration

Activity: Diagnostic

Objective IV.1: Maintain average occupancy levels through 2031.

Indicator Name: Number of persons processed through any DPS&C reception centers annually.

LaPAS PI Code: 26451(RLCC), 22400(LCIW), 1726 (EHCC)

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** Proper diagnostic services upon entry into incarceration assesses risks that balance security requirements with the offender's program needs.
3. **Use:** Provides the information necessary to make staffing and security decisions.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Summation of the number Reentry Questionnaires completed during the reception process annually
7. **Scope:** Displayed by institution.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Trend analysis and Department meetings to review and discuss.
10. **Responsible Person(s):**
Marcus Myers, Warden, RLCC, marcus.myers@la.gov;
Kristen Thomas, Warden, LCIW, kristen.thomas2@la.gov;
Keith Turner, Warden, EHCC, keith.turner@la.gov



Performance Indicator Documentation

Program: Incarceration

Activity: Diagnostic

Objective IV.1: Maintain average occupancy levels by 2031

Indicator Name: Average occupancy of Reception Center

LaPAS PI Code: 26452 (RLCC), 22401(LCIW), 1727 (EHCC)

1. **Type and Level:** Key; Outcome
2. **Rationale, Relevance, Reliability:** Shows number of reception centers utilized.
3. **Use:** Provides the information necessary to make staffing and security decisions.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** C-05-001; Monthly.
6. **Calculation Methodology:** Total number of reception centers utilized.
7. **Scope:** Displayed by institution.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Trend analysis and Department meetings to review and discuss.
10. **Responsible Person(s):**
Marcus Myers, Warden, RLCC, marcus.myers@la.gov;
Kristen Thomas, Warden, LCIW, kristen.thomas2@la.gov;
Keith Turner, Warden, EHCC, keith.turner@la.gov



Performance Indicator Documentation

Program: Administration and Support

Activity: Administration and Support

Objective I.1: Maintain an appropriate cost per day per offender supervised while maintaining 100% American Correctional Association (ACA) accreditation through 2031.

Indicator Name: Percentage of ACA accreditation maintained

LaPAS PI Code: 6574

1. **Type and Level:** Key; Quality.
2. **Rationale, Relevance, Reliability:** ACA accreditation forms the foundation of the Department's operations and is a continuing catalyst for productive change. In order to maintain accreditation, a unit must be found in compliance with 100% of the mandatory standards and a minimum of 90% of the non-mandatory standards.
3. **Use:** ACA standards can be used by internal management as a benchmark for Departmental performance. Standards are also used for performance-based budgeting purposes to identify savings that arise from compliance with standards (for example, significant savings in insurance premiums).
4. **Clarity:** ACA = American Correctional Association.
5. **Data Source, Collection, and Reporting:** Office of the Secretary.
6. **Calculation Methodology:** Divide the number of Departmental institutions and functions with ACA accreditation by the total number of Departmental institutions.
7. **Scope:** Displays as a total for the Department and again by function.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Accreditation involves an initial audit during which a unit is measured according to sets of mandatory and non-mandatory standards.
10. **Responsible Person:**
Corey Acosta, Director, Probation and Parole, corey.acosta@la.gov



Performance Indicator Documentation

Program: Administration and Support

Activity: Administration and Support

Objective I.1: Maintain an appropriate cost per day per offender supervised while maintaining 100% American Correctional Association (ACA) accreditation through 2031.

Indicator Name: Average cost per day per offender supervised

LaPAS PI Code: 1747

1. **Type and Level:** Key; Quality.
2. **Rationale, Relevance, Reliability:** Probation and parole provides a cost effective alternative to further incarceration for those eligible for the program.
3. **Use:** Determine staffing and caseload levels.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Office of the Secretary.
6. **Calculation Methodology:** Divide the total cost by number of offenders supervised.
7. **Scope:** Displays as a total for the Department and again by function.
8. **Caveats:** There is no report generated showing this information.
9. **Accuracy, Maintenance, Support:** Department monthly reports.
10. **Responsible Person:** Jodi Babin, Budget Director, jodi.babin@la.gov



Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1: Reduce the average caseload per agent by a minimum of 5% by 2031.

Indicator Name: Average caseload per agent (number of offenders).

LaPAS PI Code: 10695

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Shows the average number of cases under supervision per agent.
3. **Use:** Allows trend analysis.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Probation and Parole.
6. **Calculation Methodology:** Divide the total number of agents by the total number of cases.
7. **Scope:** Displays information by agent.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Provided by Administrative Director; Quarterly.
10. **Responsible Person:**
Corey Acosta, Director, Probation and Parole, corey.acosta@la.gov



Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1: Reduce the average caseload per agent by a minimum of 5% by 2031.

Indicator Name: Average number of offenders under supervision.

LaPAS PI Code: 1758

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Provides a number of total cases under supervision by the Division of Probation & Parole.
3. **Use:** Allows management to compare the number of offenders under supervision to the number of investigations that are conducted in order to decide resource allocation.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.
6. **Calculation Methodology:** Calculation of average number of offenders under supervision.
7. **Scope:** Displays information for Probation and Parole.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Provided by Probation and Parole.
10. **Responsible Person:**
Corey Acosta, Director, Probation and Parole, corey.acosta@la.gov



Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1: Reduce the average caseload per agent by a minimum of 5% by 2031.

Indicator Name: Average number of offenders under electronic surveillance.

LaGov PI Code: 1759

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** The Field Service Program will continue to provide efficient and effective control, supervision, and reintegration of offenders into society, while at the same time striving to comply with statutory workload limits, utilizing evidence based practices in the supervision model.
3. **Use:** Used in internal decision making and performance-based budgeting purposes.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Office of Probation and Parole; Quarterly.
6. **Calculation Methodology:** Summation of the number of offenders who complete probation and parole supervision who recidivate.
7. **Scope:** Aggregate
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate.
10. **Responsible Person:**
Dollneccia Drexler, P&P Administration, dollneccia.drexler@la.gov



Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1: Reduce the average caseload per agent by a minimum of 5% by 2031.

Indicator Name: Total number of Probation and Parole cases closed.

LaPAS PI Code: 24375

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Provides a number of cases closed in order to evaluate staffing and officer caseload.
3. **Use:** Allows management to compare the number of offenders under supervision to the number of cases that are closed in order to determine maximum resource allocation.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.
6. **Calculation Methodology:** Total number of cases closed annually.
7. **Scope:** Displays information for Probation and Parole.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Provided by Probation and Parole.
10. **Responsible Person:**
Corey Acosta, Director, Probation and Parole, corey.acosta@la.gov



Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1: Reduce the average caseload per agent by a minimum of 5% by 2031.

Indicator Name: Percentage of cases closed that are completions.

LaPAS PI Code : 24376

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Provides a number by which to compare number of closed cases that were satisfactory closures.
3. **Use:** Allows management to compare the number of cases closed that were satisfactory completions of the conditions of supervision to the total number of cases closed.
4. **Clarity:** Satisfactory completion – offender satisfactorily completed all terms and conditions of supervision.
5. **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.
6. **Calculation Methodology:** Calculation of average number of cases closed that were satisfactory completions.
7. **Scope:** Displays information for Probation and Parole.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Provided by Probation and Parole.
10. **Responsible Person:**
Corey Acosta, Director, Probation and Parole, corey.acosta@la.gov



Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1: Reduce the average caseload per agent by a minimum of 5% by 2031.

Indicator Name: Percentage of cases closed that are closed due to revocation.

LaPAS PI Code: 24377

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Probation and parole supervision provides a cost effective alternative to further incarceration for those eligible for the program; provides a number by which to compare number of cases that are closed due to revocation as compared to total number of closed cases.
3. **Use:** Allows management to compare the number of cases closed due to revocation for violation of one or more conditions of supervision to the total number of cases closed in order to determine trends, manage and allocate resources in the most cost-effective way possible.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.
6. **Calculation Methodology:** Calculation of percentage of cases closed that are closed due to revocation.
7. **Scope:** Displays information for Probation and Parole.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Provided by Probation and Parole.
10. **Responsible Person:**
Corey Acosta, Director, Probation and Parole, corey.acosta@la.gov



Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1: Reduce the average caseload per agent by a minimum of 5% by 2031.

Indicator Name: Percentage of revocations that are due to technical violations.

LaPAS PI Code: 24378

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Probation and parole supervision provides a cost effective alternative to further incarceration for those eligible for the program.
3. **Use:** Allows management to compare the number of revocations that are due technical violations to the total number of revocations to determine effectiveness of sanctions.
4. **Clarity:** Technical violation = failure to comply with one or more conditions of supervision.
5. **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.
6. **Calculation Methodology:** Calculation of percentage of revocations that are technical violations of supervision.
7. **Scope:** Displays information for Probation and Parole.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Provided by Probation and Parole.
10. **Responsible Person:**
Corey Acosta, Director, Probation and Parole, corey.acosta@la.gov



Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.1: Reduce the average caseload per agent by a minimum of 5% by 2031.

Indicator Name: Percentage of revocations that are due to new felony conviction.

LaPAS PI Code: 24379

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Provides the percentage of revocations that are due to a new felony conviction.
3. **Use:** Allows management to compare the percentage of revocations due to a new felony conviction to the total number of revocations to assess performance.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.
6. **Calculation Methodology:** Calculation of average number of offenders whose supervision is revoked due to a new felony conviction.
7. **Scope:** Displays information for Probation and Parole.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Provided by Probation and Parole.
10. **Responsible Person:**
Corey Acosta, Director, Probation and Parole, corey.acosta@la.gov



Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.2: Reduce the number of offenders returning to prison based on technical violations committed while on community supervision by a minimum of 5% by 2031.

Indicator Name: Total number of revocations.

LaPAS PI Code: 24959

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Provides the number of revocations.
3. **Use:** Internal management.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.
6. **Calculation Methodology:** Calculation of average number of offenders whose supervision is revoked.
7. **Scope:** Displays information for Probation and Parole.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Provided by Probation and Parole.
10. **Responsible Person:**
Corey Acosta, Director, Probation and Parole, corey.acosta@la.gov



Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.2: Reduce the number of offenders returning to prison based on technical violations committed while on community supervision by a minimum of 5% by 2031.

Indicator Name: Number of offenders who completed Day Reporting Center programs as an alternative to incarceration.

LaPAS PI Code: 24960

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Probation and parole provides a cost effective alternative to further incarceration for those eligible for the program.
3. **Use:** To manage and allocate resources and to maximize public safety in the most cost-effective way possible.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.
6. **Calculation Methodology:** Calculation of the number of offenders who are admitted to Day Reporting Center programs as an alternative to incarceration.
7. **Scope:** Displays information for Probation and Parole.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Provided by Probation and Parole.
10. **Responsible Person:**
Corey Acosta, Director, Probation and Parole, corey.acosta@la.gov



Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.2: Reduce the number of offenders returning to prison based on technical violations committed while on community supervision by a minimum of 5% by 2031.

Indicator Name: Number of offenders who completed a diversion or community alternative program as an alternative to long term incarceration.

LaPAS PI Code: 24961

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Probation and parole provides a cost effective alternative to further incarceration for those eligible for the program.
3. **Use:** To manage and allocate resources and to maximize public safety in the most cost-effective way possible.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Probation and Parole; Quarterly.
6. **Calculation Methodology:** Calculation of the number of offenders who were referred to diversion program as an alternative to incarceration.
7. **Scope:** Displays information for Probation and Parole.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Provided by Probation and Parole.
10. **Responsible Person:**
Corey Acosta, Director, Probation and Parole, corey.acosta@la.gov



Performance Indicator Documentation

Program: Field Services

Activity: Field Services

Objective I.2: Reduce the number of offenders returning to prison based on technical violations committed while on community supervision by a minimum of 5% by 2031.

Indicator Name: Recidivism rate for offenders who complete probation and parole supervision.

LaGov PI Code: 25334

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** The Field Services Program will continue to provide efficient and effective control, supervision, and reintegration of offenders into society, while at the same time striving to comply with statutory workload limits, utilizing evidence based practices in the supervision model.
3. **Use:** Used in internal decision making and performance-based budgeting purposes.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Office of Probation and Parole; Quarterly.
6. **Calculation Methodology:** Summation of the number of offenders who complete probation and parole supervision who recidivate.
7. **Scope:** Aggregate
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid and accurate.
10. **Responsible Person:**
Dollneccia Drexler, P&P Administration, dollneccia.drexler@la.gov



Performance Indicator Documentation

Program: Local Housing of Adult Offenders

Activity: Local Housing of Adult Offenders

Objective I.1: Utilize local facilities as an efficient alternative to State correctional facilities while reducing the recidivism rate by 5% by 2031.

Indicator Name: Average number of adult offenders housed per day in local facilities (excluding transitional work program).

LaPAS PI Code: 1781

1. **Type and Level:** Key; Output.
2. **Rationale, Relevance, Reliability:** Provides offender counts.
3. **Use:** Trend analysis and budget projections.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Adult Services/ Accounting/ Budget Services; Weekly/Monthly.
6. **Calculation Methodology:** Calculation of the average number of State offenders housed per day in local facilities.
7. **Scope:** Displayed by facility.
8. **Caveats:** Not applicable.
9. **Accuracy, Maintenance, Support:** Department monthly reports.
10. **Responsible Person:**
Adult Services/Accounting/Budget Services.



Performance Indicator Documentation

Program: Local Housing of Adult Offenders

Activity: Local Housing of Adult Offenders

Objective I.1: Utilize local facilities as an efficient alternative to State correctional facilities while reducing the recidivism rate by 5% by 2031.

Indicator Name: Percentage of state adult offender population housed in local facilities (including transitional work program).

LaPAS PI Code: 1783

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Provides data comparisons.
3. **Use:** Trend analysis and budget projections.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** Budget Services.
6. **Calculation Methodology:** Divide State adult inmate population housed in local facilities by adult inmate population.
7. **Scope:** Cumulative Department calculations.
8. **Caveats:** Not applicable.
9. **Accuracy, Maintenance, Support:** Computations by budget services.
10. **Responsible Person:** Jodi Babin, Budget Director, jodi.babin@la.gov



Performance Indicator Documentation

Program: Local Housing of Adult Offenders

Activity: Local Housing of Adult Offenders

Objective I.1: Utilize local facilities as an efficient alternative to State correctional facilities while reducing the recidivism rate by 5% by 2031.

Indicator Name: Recidivism rate for offenders housed in local facilities.

LaPAS PI Code: 20640

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** The recidivism rate is about the same for offenders residing in correctional facilities and in the Local Housing of Adult Offenders program. Therefore, in terms of major outcomes, this is a cost-effective alternative to traditional housing.
3. **Use:** Used in internal decision making and performance-based budgeting purposes.
4. **Clarity:** Not applicable.
5. **Data Source, Collection, and Reporting:** OTS.
6. **Calculation Methodology:** Summation of the number of offenders housed in local facilities that recidivate. (Five years after release).

Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for “consistent and meaningful correctional performance measures for adult prisons” across the nation. <http://www.asca.net/>.

The calculation methodology changes are:

1. An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)



2. An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)
 3. An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Transitional Work Program

Activity: Transitional Work Program

Objective I.1: Increase the percentage of Transitional Work Program participants.

Indicator Name: Average cost per day per offender for contract transitional work programs.

LaPAS PI Code: 21908

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** Trending and staffing levels.
3. **Use:** Internal decision making on expansion or contraction of programs.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** Purchasing/Contracts.
6. **Calculation Methodology:** Cost of housing work release offenders as reflected in Contract and Appropriations bill.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Transitional Work Program

Activity: Transitional Work Program

Objective I.1: Increase the percentage of Transitional Work Program participants.

Indicator Name: Average cost per day per offender for non-contract transitional work programs.

LaPAS PI Code: 21909

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** Average cost per day is the measure of the cost effectiveness of the programs.
3. **Use:** Internal decision making on expansion or contraction of programs.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** Appropriations bill.
6. **Calculation Methodology:** Cost of housing work release offenders per funding in Appropriations bill.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Transitional Work Program

Activity: Transitional Work Program

Objective I.1: Increase the percentage of Transitional Work Program participants.

Indicator Name: Average number of offenders in transitional work programs per day.

LaPAS PI Code: 13840

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** This is an efficiency measure of the program.
3. **Use:** Internal decision making on expansion or contraction of programs.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.
6. **Calculation Methodology:** Total number of participants divided by number of days in reporting period.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Transitional Work Program

Activity: Transitional Work Program

Objective I.1: Increase the percentage of Transitional Work Program participants.

Indicator Name: Recidivism rate of offenders who participated in transitional work programs.

LaPAS PI Code: 6580

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** This is an efficiency measure of the program.
3. **Use:** Internal decision making on expansion or contraction of programs.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of sex offenders who return to custody following a conviction for a new felony or technical revocation of supervision after having been released from incarceration. (Five years after release)

Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for “consistent and meaningful correctional performance measures for adult prisons” across the nation. <http://www.asca.net/>.

The calculation methodology changes are:

1. An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)



2. An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)
3. An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)
7. **Scope:** Aggregate.
8. **Caveats:** Data on recidivism must be analyzed over a period of years in order to be meaningful.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Reentry Services

Activity: Reentry Services

Objective I.1: Provide pre-release education and transition services for offenders who have been committed to state custody and are housed in parish and local facilities.

Indicator Name: Number of state offenders housed in local facilities who completed reentry program prior to release.

LaPAS PI Code: 24499

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** This is an efficiency measure of the program.
3. **Use:** Internal decision making on expansion or contraction of programs.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.
6. **Calculation Methodology:** Calculation of the number of offenders who completed reentry and transitional center program prior to release.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Reentry Services

Activity: Reentry Services

Objective I.1 Provide pre-release education and transition services for offenders who have been committed to state custody and are housed in parish and local facilities.

Indicator Name: Recidivism rate reduction (for state offenders in local facilities who complete local reentry center programs) Year 5.

LaPAS PI Code: 23244

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** This is an efficiency measure of the program.
3. **Use:** Internal decision making on expansion or contraction of programs.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of the number of inmates housed in local facilities who complete the reentry and transition center programs that recidivate. (Five years after release)

Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for “consistent and meaningful correctional performance measures for adult prisons” across the nation. <http://www.asca.net/>

The calculation methodology changes are:

1. An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)



2. An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)
3. An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** Valid.
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Reentry Services

Activity: Reentry Services

Objective I.1: Provide pre-release education and transition services for offenders who have been committed to state custody and are housed in parish and local facilities.

Indicator Name: Number of state offenders housed in local facilities who complete a Certified Treatment and Rehabilitative Program while housed in local facility.

LaGov PI Code: 25878

1. **Type and Level:** General Performance; Output
2. **Rationale, Relevance, Reliability:** Shows the actual number of state offenders who complete a Certified Treatment and Rehabilitative Program while housed in a local facility.
3. **Use:** Used for internal decision making
4. **Clarity:** Not applicable
5. **Data Source, Collection, and Reporting:** C-05-001
6. **Calculation Methodology:** Summation of the number of state offenders who complete a Certified Treatment and Rehabilitative Program while housed in a local facility.
7. **Scope:** OTS aggregate
8. **Caveats:** None
9. **Accuracy, Maintenance, Support:** Valid
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Reentry Services

Activity: Reentry Services

Objective I.1: Provide pre-release education and transition services for offenders who have been committed to state custody and are housed in parish and local facilities.

Indicator Name: Number of Certified Treatment and Rehabilitative Programs.

LaGov PI Code: 25877

1. **Type and Level:** General Performance; Output
2. **Rationale, Relevance, Reliability:** Shows the actual number of Certified Treatment and Rehabilitative Programs.
3. **Use:** Used for internal decision making
4. **Clarity:** Not applicable
5. **Data Source, Collection, and Reporting:** C-05-001
6. **Calculation Methodology:** Summation of the number of Certified Treatment and Rehabilitative Programs.
7. **Scope:** OTS aggregate
8. **Caveats:** None
9. **Accuracy, Maintenance, Support:** Valid
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Reentry Services

Activity: Reentry Services

Objective I.1: Provide pre-release education and transition services for offenders who have been committed to state custody and are housed in parish and local facilities.

Indicator Name: Number of population completing a Certified Treatment and Rehabilitative Programs in local facilities.

LaGov PI Code: 4513001

1. **Type and Level:** General Performance; Output
2. **Rationale, Relevance, Reliability:** Shows the number of total offenders who complete a Certified Treatment and Rehabilitative Program while housed in a local facility.
3. **Use:** Used for internal decision making
4. **Clarity:** Not applicable
5. **Data Source, Collection, and Reporting:** C-05-001
6. **Calculation Methodology:** Summation of the number of total offenders who complete a Certified Treatment and Rehabilitative Program while housed in a local facility.
7. **Scope:** OTS aggregate
8. **Caveats:** None
9. **Accuracy, Maintenance, Support:** Valid
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective I.1: Increase sales dollars by 5% by 2031.

Indicator Name: Total volume of sales.

LaPAS PI Code: 20648

1. **Type and Level:** Key; Outcome.
2. **Rationale, Relevance, Reliability:** Serves to compare sales volume by customers from year to year. Sales volume is extremely important in determining whether fixed costs are met and PE is supporting its mission.
3. **Use:** Used both internally and externally. Allows management to target areas where sales suffer or determine best course of action in that category and how to allocate resources. Used externally to report the success of programs.
4. **Clarity:** Only certain operations can be enhanced through marketing and other efforts. Other sales volumes are determined by outside factors that cannot be controlled. Items are segregated between sales affected by marketing efforts and other sales.
5. **Data Source, Collection, and Reporting:** Financial statements generated by source documentation of jobs delivered and billed to customers. Financial statements are generated on a monthly basis.
6. **Calculation Methodology:** Automated; calculated through the accounting software system on an accrual basis.
7. **Scope:** Aggregate. Reported as a whole and by individual operating units.
8. **Caveats:** Although breakdown of sales per this PI is greater than that reported through financial statements, it requires even further breakdown and analysis to properly use for internal management decisions.
9. **Accuracy, Maintenance, Support:** Generated through financial statements and accounting reports which are audited by the Legislative Auditor.
10. **Responsible Person:**
Accountant Manager, Prison Enterprises Headquarters, Phone: 225-342-6752



Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective I.2: Decrease percentage of customer complaints by 10% by 2031.

Indicator Name: Percentage of customer complaints to orders delivered.

LaPAS PI Code: 20641

1. **Type and Level:** Key; Quality.
2. **Rationale, Relevance, Reliability:** Job orders delivered without complaint increase customer confidence in the quality of our products and keeps unnecessary costs down allowing our pricing to remain competitive.
3. **Use:** Mostly used for internal management of our operations. This indicator helps identify recurring issues and at what point in the process (raw material procurement, manufacturing, shipping) they occur which then allows us to change the process to remedy the problem.
4. **Clarity:** This indicator represents information on job orders delivered through our industry operations.
5. **Data Source, Collection, and Reporting:** The source of this information is job orders delivered and billed through our accounting software system along with hard copies of any associated customer complaints on those jobs. Data is reported and analyzed quarterly following the issuance of monthly financial statements.
6. **Calculation Methodology:** PI is easily calculated by taking the number of complaints in a quarter and dividing by the number of jobs delivered in that same quarter.
7. **Scope:** Aggregate. Can be broken down per each industry unit through source documentation.
8. **Caveats:** Many complaints are the result of customer errors versus agency error. Customers may order wrong color, items too large, etc. These are still written up as complaints in order to properly track the jobs and head off similar issues in the future.



9. **Accuracy, Maintenance, Support:** This PI has not been specifically audited. We maintain a database of information through our accounting software system that is very reliable and easily reported.
10. **Responsible Person:**
Customer Service Representative, PE Headquarters, Phone: 225-342-6633



Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective I.2: Decrease percentage of customer complaints by 10% by 2031.

Indicator Name: Percentage of orders damaged.

LaPAS PI Code : 20643

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Customer satisfaction is not only an indicator of future profitability; it also indicates the dedication of the offenders to producing quality products.
3. **Use:** This is used for internal decision making as well as budget projections.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** Internal database.
6. **Calculation Methodology:** Divide number of orders damaged by number of orders fulfilled.
7. **Scope:** Aggregate.
8. **Caveats:** Run the risk of dissatisfied customers not complaining and switching to a competitor without giving Prison Enterprise a chance to correct the situation.
9. **Accuracy, Maintenance, Support:** Internal validity.
10. **Responsible Person:**
Customer Service Representative, PE Headquarters, Phone: 225-342-6633



Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective I.3: Provide 100% on-time deliveries by 2031.

Indicator Name: Percentage of orders delivered on or before promised delivery date.

LaPAS PI Code : 20644

1. **Type and Level:** Key; Efficiency.
2. **Rationale, Relevance, Reliability:** Late deliveries create customer dissatisfaction and may lead to customers trying other vendors to meet their needs. We need to continually be aware of any problems in this area.
3. **Use:** Used internally by management to pinpoint problems in specific industries or the transportation unit. Allows us to devote necessary resources to remedy the problem.
4. **Clarity:** On-time deliveries are those jobs delivered on or before the original promised date.
5. **Data Source, Collection, and Reporting:** Source of information is the promised and actual delivery dates of job orders billed through our accounting software system. The data is consistently reported and analyzed quarterly following the issuance of monthly financial statements.
6. **Calculation Methodology:** PI is easily calculated by the number of job orders delivered on time divided by the total number delivered in that same quarter.
7. **Scope:** Aggregate. Can be broken down per each industry per source documentation.
8. **Caveats:** Some late deliveries are due to customer changes to orders or inability to accept delivery on time by the customer.



9. **Accuracy, Maintenance, Support:** This PI has not been specifically audited. Indicator is valid, reliable, and accurate as actual and promised delivery dates are maintained within our accounting software system along with the hard copy source documentation.

10. **Responsible Person:**
Customer Service Representative, PE Headquarters, Phone: 225-342-6633



Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective I.4: Ensure that 100% of Prison Enterprises' operating units are in compliance with American Correctional Association (ACA) Performance-Based Standards for Correctional Industries every three years.

Indicator Name: Percentage of operating units in compliance with ACA Performance-Based Standards for Correctional Industries.

LaPAS PI Code: 20653

1. **Type and Level:** Key; Quality.
2. **Rationale, Relevance, Reliability:** ACA accreditation forms the foundation of the Department's operations and is a continuing catalyst for productive change. In order to maintain accreditation, a unit must be found in compliance with 100% of the mandatory standards and a minimum of 90% of the non-mandatory standards.
3. **Use:** ACA standards can be used by internal management as a benchmark for Departmental performance. Standards are also used for performance-based budgeting purposes to identify savings that arise from compliance with standards (for example, significant savings in insurance premiums).
4. **Clarity:** ACA = American Correctional Association.
5. **Data Source, Collection, and Reporting:** Office of the Secretary. Conduct ongoing formal internal review or programs/operations.
6. **Calculation Methodology:** Divide the number of Departmental institutions and functions with ACA accreditation by the total number of Departmental institutions.
7. **Scope:** Displays as a total for the Department and again by function.
8. **Caveats:** None.



9. **Accuracy, Maintenance, Support:** Accreditation involves an initial audit during which a unit is measured according to sets of mandatory and non-mandatory standards.
10. **Responsible Person:**
Accountant Manager, Prison Enterprises, Phone: 225-342-6752



Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective II.1: Increase the number of offenders working in PE programs by 5% by 2031.

Indicator Name: Percentage increase of offenders assigned to PE programs.

LaPAS PI Code : 24502

1. **Type and Level:** Key; Quality.
2. **Rationale, Relevance, Reliability:** PE programs provide meaningful job opportunities for offenders while incarcerated, as well as on-the job training which will assist the offender with resume' building in preparation for release.
3. **Use:** Internal.
4. **Clarity:** None.
5. **Data Source, Collection, and Reporting:** C-05-001, monthly.
6. **Calculation Methodology:** Automated; calculated through the Offender Banking System.
7. **Scope:** Aggregate.
8. **Caveats:** None.
9. **Accuracy, Maintenance, Support:** C-05-001, monthly.
10. **Responsible Person:**
Assistant Deputy Director, Phone: 225-219-4916.



Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective II.1: Increase the number of offenders working in PE programs by 5% by 2031.

Indicator Name: Recidivism rate for offenders employed by PE

LaPAS PI Code : 25758

1. **Type and Level:** General Performance; Outcome
2. **Rationale, Relevance, Reliability:** This is an efficiency measure of the program.
3. **Use:** Internal decision making on expansion or contraction of programs
4. **Clarity:** None
5. **Data Source, Collection, and Reporting:** Information is collected in CAJUN and reported by Office of Technology Services.
6. **Calculation Methodology:** Summation of offenders who employed by PE and who return to custody following a conviction for a new felony or technical revocation of supervision after having been released from incarceration. (Five years after release)

Effective September 30, 2008, the calculation methodology has changed to conform to the recidivism counting rules established by the Association of State Correctional Administrators (ASCA). ASCA has developed a Performance Based Measures System that provides for “consistent and meaningful correctional performance measures for adult prisons” across the nation. <http://www.asca.net/>.

The calculation methodology changes are:

1. An offender released to a detainer, deceased, or transferred to another jurisdiction is not included. (Result: A lower number of releases.)



2. An offender released multiple times during a calendar year is counted only once for his/her first release that calendar year. (Result: A lower number of releases.)
3. An offender is tracked for a period of sixty months following his/her release from incarceration. Currently an offender is tracked for a full five calendar years following the year of release. (Result: A lower number of returns.)
7. **Scope:** Aggregate
8. **Caveats:** Data on recidivism must be analyzed over a period of years in order to be meaningful.
9. **Accuracy, Maintenance, Support:** Valid
10. **Responsible Person:**
Jonathan London, Technology Director, jonathan.london@la.gov



Performance Indicator Documentation

Program: Prison Enterprises

Activity: Prison Enterprises

Objective II.1: Maintain self-sufficiency while ensuring continuity of existing operations, as well as further expansion as warranted, to meet future obligations by limiting cost of sale increases to no more than 10% by 2031.

Indicator Name: Incentive wages paid to offenders.

LaPAS PI Code: 25759

1. **Type and Level:** General Performance; Quality.
2. **Rationale, Relevance, Reliability:** PE programs provide meaningful job opportunities for offenders while incarcerated, as well as on-the job training which will assist the offender with resume' building in preparation for release.
3. **Use:** Internal
4. **Clarity:** None
5. **Data Source, Collection, and Reporting:** C-05-001, monthly
6. **Calculation Methodology:** Actual incentive wages paid to offenders
7. **Scope:** Aggregate
8. **Caveats:** None
9. **Accuracy, Maintenance, Support:** C-05-001, monthly
10. **Responsible Person:**
Assistant Deputy Director, Phone: 225-219-4916.



**Louisiana Strategic Plan Update
FY 2026-2027 through FY 2030-2031
Efficiency Performance Indicators**

Department and Agency Name:

Department of Corrections

08-400 Corrections Services

Performance Indicator 10756

Average cost per day per offender bed, all state correctional facilities, excluding canteen

Objective I.1: Maintain the adult offender institution population at a minimum of 99% of design capacity through 2031

Performance Indicator 10757

Average cost per day per offender bed, system-wide, excluding canteen (all state correctional facilities and LHSAO)

Objective I.1: Maintain the adult offender institution population at a minimum of 99% of design capacity through 2031

Louisiana Strategic Plan Update

FY 2026-2027 through FY 2030-2031

Top Five Performance Indicators

Instructions: Use the boxes below to identify the top five performance indicators that highlight the efforts to achieve the agency's vision, mission, and philosophy.

Department and Agency Name: Department of Corrections and Local Housing of State Adult Offenders Agencies - 08-400 Corrections Services, 08-415 Probation & Parole and 20-451 Local Housing of Adult Offenders	
Performance Indicator 1	10770
Recidivism rate for adult offenders system-wide	
Objective III.1: Reduce recidivism by 5% by 2031	
Performance Indicator 2	24350
Recidivism rate for adult offenders - state correctional facilities	
Objective III.1: Reduce recidivism by 5% by 2031	
Performance Indicator 3	20640
Recidivism rate for offenders in local facilities	
Objective I.1: Utilize local facilities as an efficient alternative to State correctional facilities while reducing the recidivism rate by 5% by 2031	
Performance Indicator 4	10695
Average caseload per probation & parole agent (number of offenders)	
Objective I.1: Reduce the average caseload per agent by a minimum of 5% by 2031	
Performance Indicator 5	25334
Recidivism rate for offenders who complete probation and parole supervision	
Objective I.2: Reduce the number of offenders returning to prison based on technical violations committed while on community supervision by a minimum of 5% by 2031	